

Conditions for issuing payment cards

Shinhan Bank Kazakhstan JSC issues and distributes payment cards of the international payment system Visa in tenge. The Bank offers debit payment cards that involve spending money within the balance on the account of the payment card holder. Participation in salary projects of the Bank, involving the crediting of salaries of employees of a legal entity to employees' accounts;

The number and types of payment cards purchased by customers is not limited. The client can issue only one type of payment cards to one account, except for the cases established by the internal documents of the Bank. Account holders, individuals, have the right to provide access to their account to other individuals by issuing additional cards for such individuals with or without establishing a limit for spending money on them.

Tariffs for debit payment cards for individuals with amendments and additions dated 28/06/2022

IX. RATES AND TARIFFS FOR OPERATIONS ON CORPORATE PAYMENT CARDS		
No	Type of services	VISA Business
IX.I Card issue		
9.1.1	Card issue	KZT 0,00
IX.II Annual fee		
9.2.1	Annual maintenance fee for the first and subsequent years.	KZT 2 000,00
9.2.2	Reissuance by the expiration date of plastic /visiting Fraud-countries / fraudulent transactions by bank initiative	KZT 0,00
9.2.3	Card reissue by clients request (lost / stolen / damaged plastic)	KZT 3 000,00
IX.III Cash withdrawal by JSC Shinhan Bank Kazakhstan cards		
9.3.1	Cash withdrawal at any ATM in the world	1%
9.3.2	Cash withdrawal by card at the Cash office of JSC "Shinhan Bank Kazakhstan"	According to Bank's Tariffs
IX.IV Transfer to the card account		
9.4.1	Cash deposit to the card account at the office of "Shinhan Bank Kazakhstan"	KZT 0,00
9.4.2	Intrabank non-cash deposit in national / foreign currency	KZT 0,00
9.4.3	Non-cash deposit from other banks in national / foreign currency	KZT 0,00
IX.V Transfer operations		
9.5.1	Intra wire transfer (at the client's request, via the Internet banking system)	KZT 0,00
IX.VI Cards Retail operation		
9.6.1	Payment by card in trade / service enterprises	KZT 0,00
IX.VII Report or request of statement/mini-statement		

9.7.1	Balance request through ATM network of other banks	KZT 0,00
9.7.2	Statement in office "Shinhan Bank Kazakhstan"	KZT 0,00
9.7.3	Additional account statement / copy of account statement	KZT 1 000,00
9.7.4	Account statement inquired by Internet Banking	KZT 0,00
IX.VIII SMS-banking		
9.8.1	SMS service registration (VAT included)	KZT 0,00
9.8.2	Monthly fee (VAT included)	KZT 0,00
IX.IX Additional fee		
9.9.1	PIN-code change	KZT 0,00
9.9.2	Blocking of cards, without setting an international stop-list	KZT 0,00
9.9.3	Blocking of cards, with the formulation of an international stop-list (every two weeks, for each region)	KZT 9 000,00
9.9.4	Unblocking of card	KZT 0,00
9.9.5	Changing the amount of limits on the client's request for the main and additional cards	KZT 0,00
IX.X Card transactions Investigation		
9.10.1	Provide video clips to resolve dispute transactions made through ATMs of banks in the Republic of Kazakhstan (VAT included)	According to the tariffs of Acquiring Bank
9.10.2	Investigation of a dispute situation (VAT included)	KZT 0,00
9.10.3	Arbitration in the payment system (including VAT)	According to IPS tariffs