Shinhan Bank Kazakhstan JSC

Financial Statements in accordance with IFRSs for the year ended 31 December 2022

and Independent Auditors' Report



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### Shinhan Bank Kazakhstan JSC

Management's Statement of Responsibility for the Preparation and Approval of the Financial Statements for the Year Ended 31 December 2022

The following statement, which must be considered together with the description of responsibilities of the auditors contained in the presented Independent Auditors' Report, is made for the purpose of division of responsibilities of the auditor the and management of the Bank regarding the financial statements of Shinhan Bank Kazakhstan JSC (hereinafter - the Bank).

The Bank's management shall be liable for preparation of the financial statements presenting fairly, in all material respects, the financial position of the Bank as of 31 December 2022, as well as its financial performance, cash flows and changes in the equity for the year then ended, in accordance with the international Financial Reporting Standards (IFRSs).

When preparing the financial statements, the management shall be liable for:

- Selecting appropriate accounting principles and applying them consistently;
- Applying justified reasonable estimates and calculations;
- Complying with the requirements of the IFRS or disclosure of all material deviations from the IFRS in the notes to the financial statements; and
- Preparing the financial statements assuming that the Bank will continue as a going concern in the foreseeable future except when such an assumption is unlawful.

The management is also responsible for:

- Design, implementation and ensuring effective and reliable internal control in the Bank;
- Record keeping that allows providing sufficiently accurate information on the financial position
  of the Bank at any date and ensuring compliance of the financial statements with IFRSs;
- Record keeping according to the laws of the Republic of Kazakhstan;
- Taking all reasonably possible actions to safeguard the Bank's assets; and
- Detecting and preventing frauds and other abusive practices.

The financial statements for the year ended 31 December 2022 have been approved by the management of Shinhan Bank Kazakhstan JSC on 17 April 2023.

Chief Accountant

G.Sh. Zhaksybayeva

On behalf of the management!

Chairman of the Management Board Cho Youngeun

17 April 2023

Almaty City, Republic of Kazakhstan



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### INDEPENDENT AUDITORS' REPORT

To the Board of Directors and the Management Board of Shinhan Bank Kazakhstan JSC

### **Auditors' Report**

### Opinion

We have audited the accompanying financial statements of Shinhan Bank Kazakhstan JSC (hereinafter - the Bank), which comprise the statement of financial position as of 31 December 2022, and statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, including a summary of significant accounting policies and other explanatory notes.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Bank as of 31 December 2022, as well as its financial performance and cash flows for the year then ended, in accordance with International Financial Reporting Standards (IFRSs).

### Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report.

We are independent of the Bank in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (IESBA Code) and ethical requirements that are relevant to our audit of the financial statements in Kazakhstan, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

# Responsibilities of Management and Those Charged with Governance for the Financial Statements

The management is responsible for the preparation and fair presentation of the financial statements in accordance with International Financial Reporting Standards and for internal control, as management determines is necessary to enable the preparation of a financial statement that is free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Bank's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting, unless management either intends to liquidate the Bank or to cease operations or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Bank's financial reporting process.

### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with International Standards on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken based on these financial statements.

As a part of an audit in accordance with International Standards on Auditing, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

 Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion.

The risk of not detecting a material misstatement resulting from fraud is higher than the one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control;

- Obtain an understanding of internal control relevant to the audit to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Bank's internal control;
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management;
- Conclude on the appropriateness of management's use of the going concern basis of accounting
  and, based on the audit evidence obtained, whether a material uncertainty exists related to events
  or conditions that may cast significant doubt on the Bank's ability to continue as a going concern. If
  we conclude that a material uncertainty exists, we are required to draw attention in our auditor's
  report to the related disclosures in the financial statements or, if such disclosures are inadequate,
  to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of
  our auditor's report. However, future events or conditions may cause the Bank to cease to continue
  as a going concern;
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

The engagement partner on the audit resulting in this independent auditor's report is issued:

BDO Qazaqstan LLP

State license No.21012748 issued on 19 March 2021 by the Committee for Internal State Audit of the Ministry of Finance of the Republic of Kazakhstan.

'17' April 2023

Almaty City

Auditor G. Zharikova

Auditor's Qualification Certificate No.0000217 dated 22.12.2014

issued by the Qualification Commission for certification of the auditors of the RK.

Director R.M. Rakhimbayev

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Thousand tenge	Notes	31.12.2022	31.12.2021
Interest income	4	10,842,801	5,411,480
Interest expenses	4	(6,104,881)	(2,743,637)
Net interest income	4	4,737,920	2,667,843
Fee income	5	161,137	119,354
Fee expenses	6	(234,435)	(174,062)
Net fee income	5	(73,298)	(54,708)
Net profit from foreign currency transactions	7	606,541	323,887
Other operating income/(expenses), net		(3,193)	(7,217)
Operating income		5,267,970	2,929,805
Recovery of losses/(losses) from impairment	9	(116,624)	(35,468)
Personnel expenses	8	(1,001,914)	(864,133)
Other general and administrative expenses	10	(523,579)	(489,357)
Profit before income tax		3,625,853	1,540,847
Income tax expenses	11	(254,508)	(135,798)
Profit for the year		3,371,345	1,405,049
Other comprehensive loss less income tax Items that are or may be reclassified subsequently in profit or loss: Provision for revaluation of financial assets at fair value through other comprehensive income			52 224
- net change of fair value		33,538	53,326
Other comprehensive loss for the year less income tax		33,538	53,326
Total comprehensive income for the year		3,404,883	1,458,375
Earnings per share			
Basic and diluted earnings per share (tenge)	25	3,361.69	1,401.03

Chief Accountant

G.Sh. Zhaksybayeva

On behalf of the management:

Chairman of the Management Board Kazakiistan

Cho Youngeun

17 April 2023

Almaty City, Republic of Kazakhstan

SHINHAN BANK KAZAKHSTAN JSC
TITEMENT OF FINANCIAL POSITION as of 31 December 2022

BOR

Thousand tenge	Notes	31.12.2022	31.12.2021
ASSETS			
Cash and cash equivalents	12	80,453,806	44,679,156
Accounts and deposits with banks Financial assets at fair value through other	13	182,812	176,982
comprehensive income	14	970,269	1,261,647
Loans granted to corporate customers:			
<ul> <li>loans granted to large-scale businesses</li> </ul>	15		922,406
<ul> <li>loans granted to small and medium-sized businesses</li> </ul>	15	13,728,483	11,831,107
<ul> <li>loans granted to various customers</li> </ul>	15	8,696,405	7,334,817
Financial assets at amortized cost	16	20,907,670	9,822,790
Current corporate income tax assets		73,707	
Non-current assets held for sale	17	155,691	155,691
Property, plant and equipment and intangible assets	18	411,305	453,535
Deferred income tax assets	11	44,972	43,493
Other assets	19	286,682	1,462,849
Total assets	_	125,911,802	78,144,473
LIABILITIES			
Accounts and deposits of banks	20	79,509	798,297
Current accounts and deposits of customers - current accounts and deposits of corporate			-20
customers	21	71,141,596	46,448,676
<ul> <li>current accounts and deposits of retail customers</li> </ul>	21	11,486,216	7,323,549
Loans from banks	22	13,888,271	105
Loans from international financial organizations	23	8,230,594	4,797,176
Current corporate income tax liabilities			306
Other liabilities	24	815,019	1,910,755
Total liabilities	14	105,641,205	61,278,759
EQUITY			
Issued capital	25	10,028,720	10,028,720
Additional paid-up capital	a	144,196	144,196
Capital reserves Provision for revaluation of financial assets at fair value		279,516	279,516
through other comprehensive income		(34,548)	(68,086)
Retained earnings	8	9,852,713	6,481,368
Total equity		20,270,597	16,865,714

Chairman of the Management Board Cho Youngeun

17 April 2023

Almaty City, Republic of Kazakhstan

Chief Accountant G.Sh. Zhaksybayeva



### STATEMENT OF CASH FLOWS for the year ended 31 December 2022

Thousand tenge	31.12.2022	31.12.2021
Cash flows from operating activities		
Earned interest income	10,724,775	5,041,517
Paid interest expenses	(5,725,990)	(2,539,399)
Earned fee income	158,244	120,034
Paid fee expenses	(222,421)	(170,850)
Net receipts from foreign currency transactions	475,838	288,275
Other operating receipts/(payments)	189,659	(1,841)
Employee benefits	(981,736)	(867, 164)
Other paid general and administrative expenses	(232,510)	(420,571)
Increase/(decrease) in operating assets		
Accounts and deposits with banks	(2,581)	58
Loans granted to customers	(2,360,092)	(5,680,063)
Loans granted to banks		5
Increase/(decrease) in operating liabilities	1000 AVAILABLE T	
Accounts and deposits of banks	(668,930)	646,293
Current accounts and deposits of customers	27,067,075	14,232,713
Net cash flows from operating activities before income tax	28,421,331	10,649,007
Paid income tax	(310,000)	(38,591)
Net cash flows from operating activities	28,111,331	10,610,416
Cash flows from investing activities		
Acquisition of property, plant and equipment and intangible	F600600	33132
assets	(9,502)	(60,107)
Disposal of non-current assets held for sale		440,670
Acquisition of financial assets at amortized cost	(10,998,776)	(1,947,466)
Disposal of financial assets at fair value through other		25 1904 3
comprehensive income	310,982	
Net cash flows used in investing activities	(10,697,296)	(1,566,903)
Cash flows from financing activities	17,218,842	(1,978,105)
Borrowings obtained/(repaid)	(87,437)	(92,173)
Paid liabilities on lease	17,131,405	(2,070,278)
Net cash flows from/(used in) financing activities	34,545,440	6,973,235
Net changes in cash and cash equivalents Effect of changes of exchange rates on cash and cash	34,343,440	0,773,233
equivalents	1,233,427	427,855
Provision for expected credit losses	(4,217)	(1,608)
Cash and cash equivalents at the beginning of the year	44,679,156	37,279,674
Cash and cash equivalents at the end of the year	80,453,806	44,679,156
Cash and cash equivalents at the end of the year	00,433,000	44,077,130

Chairman of the Magagement Board Cho Youngoun

17 April 2023

Bank Almaty City, Republic of Kazakristan

Shinhan

111111 Chief Accountant G.Sh. Zhaksybayeva

# STATEMENT OF CHANGES IN EQUITY for the year ended 31 December 2022 SHINHAN BANK KAZAKHSTAN JSC

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Thousand tenge	Share capital	Addition paid-
As of 31 December 2020	10,028,720	14.
Profit for the year Not changes in fair relies of financial access at fair value	è	
through other comprehensive income		
Total other comprehensive income		
Total comprehensive income for the year		

Net changes in fair value of financial assets at fair value Total comprehensive income for the year through other comprehensive income Total other comprehensive income As of 31 December 2021 Profit for the year

Chairman of the Management Board As of 31 December 2022

Cho Youngeun

Almaty City, Republic of Kazakhstan

17 April 2023

G.Sh. Zhaksybayeva Chief Accountant

Share capital	Additional paid-up capital	Capital	Provision for revaluation of financial assets at fair value through other comprehensive income	Retained	Total equity
10,028,720	144,196	279,516	(121,412)	5,076,319	15,407,339
ě	*			1,405,049	1,405,049
(0	39		53,326	100	53,326
			53,326	**************************************	53,326
	(4.)	*	53,326	1,405,049	1,458,375
10,028,720	144,196	279,516	(98'089)	6,481,368	16,865,714
				3,371,345	3,371,345
V	*	2.00	33,538	•	33,538
			33,538		33,538
	4		33,538	3,371,345	3,404,883
10,028,720	144,196	279,516	(34,548)	9,852,713	9,852,713 20,270,597

Notes on pages 10-61 shall be an integral part of these financial statements



NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

### BACKGROUND

### (a) Organization and primary activities

The Bank was founded in the Republic of Kazakhstan in 2008 as a joint stock company. The primary activities of the Bank consist in the attraction of deposits and the maintenance of customer accounts, loans granting and issue of guarantees, provision of cash and settlement services, making transactions with securities and foreign currency. The Bank's activities are regulated by the National Bank of the Republic of Kazakhstan (RK NB).

The official status of the Bank as a legal entity is established through the state registration with the Ministry of Justice of the Republic and Kazakhstan (Certificate of the state registration of a legal entity No. 5037-1900-AO (FP), the right to be engaged in banking established by the Agency of the Republic of Kazakhstan for regulation and supervision of financial market and financial organizations (AFS) (license to settle banking and other transactions No. 1.1.258 dated 28 November 2008).

In January 2015, in connection with the entry into force of the Law of the Republic of Kazakhstan On Amendments and Alterations to Certain Legislative Acts of the Republic of Kazakhstan Concerning the Authorization System, the designation of a type of banking transaction 'related to organization of foreign currency exchange transactions' was changed to the 'organization of foreign currency exchange transactions', including the organization of foreign exchange cash transactions, license of the Bank was re-issued (License of the National Bank of the Republic of Kazakhstan No. 1.1.258 dated 20.01.2015). In January 2017, due to a change of the legal address, the license of the Bank was re-issued (License of the National Bank of the Republic of Kazakhstan No. 1.1.258 dated 27.01.2017).

Legal address of the Bank: 38, Dostyk Ave., Almaty City, 050010, Republic of Kazakhstan.

The Bank has no branches. The most of assets and liabilities are in the Republic of Kazakhstan.

The Bank is wholly owned by Shinhan Bank JSC (Seoul, Republic of Korea) (hereinafter referred to as the Parent Bank or the Shareholder). The ultimate parent company is Shinhan Financial Group Co. Ltd., which is entitled to direct, in its sole discretion and in its own interests, the activities of the Bank. More details on related party transactions are disclosed in Note 29.

### (b) Operating environment

### General

The Bank's activities are carried out mainly in Kazakhstan. Accordingly, the Bank is exposed to the risks inherent in Kazakhstan's economic and financial markets, which exhibit the characteristics of an emerging market economy. The legal system, tax system and legal framework continue to evolve but are subject to varying interpretations and frequent changes which, along with other legal and financial barriers, exacerbate the problems faced by organizations operating in Kazakhstan.

### Impact of COVID-19 pandemics

In December 2019, for the first time, the news emerged from China about the outbreak of a new virus. On 11 March 2020, the World Health Organization declared the outbreak of a new type of COVID-19 coronavirus to be a pandemic. Due to the pandemic, Kazakhstan authorities have taken a range of measures to contain and mitigate the spread of COVID-19 such as bans and restrictions on moving, quarantine, self-isolation and restrictions on commercial activities, including business closures. Some of the above measures were subsequently alleviated. The activities of the Company were not suspended for the quarantine period; the work of office employees was organized on a remote basis. In 2022, many countries lifted COVID restrictions, including the Republic of Kazakhstan, but according to the WHO, the pandemic is far from over as new variants continue to spread.

The Bank continues to evaluate the impact of the pandemic and changing economic conditions on its operations, financial position and financial performance. To the extent that information has been available as of 31 December 2022, the Bank has presented revised estimates of expected future cash flows when estimating ECLs.

### Economic factors

The events of February 2022 that were related to the aggravation of the geopolitical situation in Ukraine



NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

significantly affected the global economy and the financial condition of companies. The natural course and organic development of the economies of the leading countries were disrupted. Uncertainty of future events, volatility in raw and capital markets, logistical problems led to financial difficulties for many companies, difficulties in forecasting and budgeting the activities of organizations in various sectors of the economy.

The aggravation of the geopolitical situation led to the expansion of sanctions and restrictions of a number of countries against certain sectors of the Russian economy, Russian companies and citizens; a number of international companies suspended or terminated their business activities in the Russian Federation, as well as ceased to cooperate with the companies associated with the Russian Federation. The management of the Bank monitors the development of the situation and takes all necessary actions to reduce and level emerging risks, ensure uninterrupted activities and maintain the financial stability of the Bank.

The geopolitical crisis continues to have a negative impact on the development of the world economy. Under the pressure of rising energy prices and growing uncertainty, the economies of many countries are slowing down. Weaker economic activities are confirmed by business activity indicators. The global inflation remains at historical highs. However, against the backdrop of a slight decrease in world prices for oil and other energy resources in some countries in July 2022, the annual inflation slowed down.

On 2 December 2022, the international rating agency - Fitch Ratings - affirmed the sovereign credit rating of the Republic of Kazakhstan at BBB, with a stable outlook. Kazakhstan's strong fiscal position and significant external provisions, which have contributed to its resilience to external factors, continue to be the key drivers for maintaining Kazakhstan's credit rating. According to Fitch Ratings, international reserves at the end of 2021 have made up 37.8% of GDP, which is significantly higher than the median of countries with similar credit rating. At the same time, the country's dependence on commodities, high inflation rate and an underdeveloped economic policy program are noticed. According to the agency, high prices for key export commodities and an increase in oil production at Tengiz Field by 2024 will balance the impact of the geopolitical situation in the region.

The analysts of Fitch Ratings predict a peak in inflation in the first half of 2023, while expecting an average inflation of 9.5%. The agency emphasizes the commitment of the National Bank to a floating exchange rate, which contributes to the absorption of negative factors.

In addition, the oil and gas sector in the Republic of Kazakhstan remains subject to the influence of political, legislative, tax and regulatory changes in the Republic of Kazakhstan. The prospects for economic stability of the Republic of Kazakhstan largely depend on the effectiveness of economic measures taken by the Government, as well as on the development of the legal, regulatory and political systems, specifically on the circumstances that are beyond the control of the Bank.

The accompanying financial statements present the assessment of the Bank's management of the possible impact of current conditions on the performance and financial position of the Bank. However, the impact of changes in the economic situation on the future performance and financial position of the Bank is currently difficult to determine.

### 2. FRAMEWORK GOT PREPARATION OF THE FINANCIAL STATEMENTS

### (a) Statement of conformance to IFRSs

The accompanying financial statements have been prepared in accordance with International Financial Reporting Standards (IFRSs) as approved by the International Accounting Standards Board (IAS Board).

### (b) Basis of evaluation

These financial statements have been prepared in accordance with the actual cost principle, with the exception of financial assets at fair value through other comprehensive income.

### (c) Functional and presentation currency

The functional currency of the Bank is the Kazakhstan tenge (hereinafter - the tenge), which, being the national currency of the Republic of Kazakhstan, best reflects the economic essence of most of the Bank's operations and related circumstances affecting its activities.



NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

The Kazakhstan tenge is also the presentation currency of these financial statements. All data presented in the tenge have been rounded to the nearest thousand tenge unless otherwise stated.

### (d) Use of professional judgements, accounting estimates and assumptions

The preparation of the financial statements in accordance with the requirements of IFRSs requires the management to make judgments, estimates and assumptions that affect the application of accounting policies and the amount of assets and liabilities, income and expenses presented in the financial statements. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on a regular basis. The estimate adjustments are recognized in the reporting period in which the estimates are revised and in any subsequent periods which they affect.

The information regarding significant estimation uncertainties and critical reasonable judgments in applying the accounting policies is provided in the following notes:

- · Note 15 · estimation of loan impairment;
- Note 16 classification of financial assets at amortized cost;
- · Note 30 · fair value of financial instruments.

### (e) Going concern

The accompanying financial statements have been prepared on the assumption of a going concern, which implies the disposal of assets and the settlement of liabilities in the course of the ordinary business of the Bank. In making this estimation, the Bank's management considered a wide range of information regarding current and future economic conditions, including projections for cash flows, earnings and capital resources.

### 3. SIGNIFICANT ACCOUNTING POLICIES

The accounting policies described below have been applied by the Bank consistently throughout the reporting periods presented in these financial statements.

### (a) Foreign exchange transactions

The foreign exchange transactions are translated into the functional currency of the Bank at the exchange rates prevailing on the dates of transactions.

Monetary assets and liabilities denominated in foreign currency at the reporting date are translated into the functional currency at the exchange rate prevailing at the reporting date. Profit or loss from transactions with monetary assets and liabilities denominated in foreign currency is a difference between the amortized cost in the functional currency at the beginning of the period adjusted by the amount of interest charged at the effective rate and payments during the period and amortized cost in foreign currency translated into the functional currency at the exchange rate at the end of the reporting period.

Non-monetary assets and liabilities denominated in foreign currency measured at fair value are translated into the functional currency at the exchange rates prevailing on the dates of fair value measurement. Non-monetary assets and liabilities denominated in foreign currency and reported at actual costs are translated into the functional currency at the exchange rate prevailing on a transaction date.

The foreign exchange differences resulting from translation into the foreign currency are recognized in profit or loss.

### (b) Cash and cash equivalents

Cash and cash equivalents include cash notes and coins, unrestricted balances (nostro accounts) with the RK NB and other banks, as well as highly liquid financial assets with original maturities of less than 3 months that are not subject to significant risk of changes in fair value and are used by the Bank to settle current liabilities. The statutory reserves with the RK NB are not considered as cash and cash equivalent due to restrictions on use thereof. Cash and cash equivalents are reported at amortized cost in the statement of financial position.



NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

### Accounts and deposits with banks

In the course of its activities, the Bank opens current accounts or places deposits for various periods of time with other banks. The amounts due with fixed maturities are subsequently measured at amortized cost using the effective interest method. The amounts due that do not have fixed maturities are carried at original cost. These assets are accounted for less any provision for impairment.

### (d) Financial instruments

(i) Recognition and measurement of financial instruments

Financial assets and financial liabilities are recognized in the statement of financial position of the Bank when the Bank becomes a contracting party to the underlying financial instrument. The Bank reports regular acquisitions and disposals of financial assets and liabilities using the accounting method at the settlement date. Financial instruments acquired in this way, which will subsequently be measured at fair value, are accounted for in the same way as the acquired instruments from the time of conclusion of a transaction until the settlement date set.

Financial assets and financial liabilities are initially reported at fair value. Transaction costs directly attributable to the acquisition or issue of financial assets and financial liabilities (other than financial assets and financial liabilities reported at fair value through profit or loss (FVTPL)) respectively increase or decrease the fair value of financial assets or financial liabilities at initial recognition. Transaction costs directly attributable to the acquisition of financial assets or financial liabilities reported at fair value through profit or loss are reported directly in profit or loss. The accounting principles used to subsequently measure the value of financial assets and financial liabilities are disclosed in the relevant accounting policies described below.

### Financial assets

All financial assets are recognized and derecognised on a date of transaction when a financial asset is purchased or sold under a contract the terms of which require delivery of the financial asset within the time limits set by the relevant market and are initially measured at fair value, plus transaction costs, excluding those financial assets that are classified as measured at fair value through profit or loss. Transaction costs directly attributable to the acquisition of financial assets classified as measured at fair value through profit or loss are recognized immediately in profit or loss.

All recognized financial assets that are within the scope of IFRS 9 Financial Instruments must be subsequently measured at amortized cost or fair value based on the Bank's business model for managing financial assets and the contractual cash flow characteristics of financial assets.

### At the same time:

Holding an asset to receive contractual cash flows.

This business model assumes that the financial assets are managed to realize cash flows by receiving payments of principal and interest over the life of the financial instrument.

Under this business model, holding a financial asset to maturity is a priority, but early disposal is not prohibited.

Holding an asset to receive contractual cash flows and sell financial assets.

This business model assumes that the management of financial assets is aimed at both receiving contractual cash flows and selling financial assets. Within this business model, the receipt of cash from the sale of a financial asset is a priority, which is characterized by a higher frequency and volume of sales compared to the business model of 'Holding an asset to receive contractual cash flows'.

Holding an asset for other purposes.

Within this business model, the goal of managing the financial assets can be:

- a. management for the purpose of realizing cash flows through the sale of financial assets;
- b. liquidity management to meet daily funding needs;
- c. a portfolio the management and performance evaluation of which are based on a fair value; and
- d. a portfolio that meets the 'held for trade' definition. Financial assets are considered to be held for trade if they have been acquired principally for the purpose of selling in the near term (up to



NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

180 days), generating short-term profits, or are financial derivatives (with the exception of a financial guarantee or derivative financial instruments, which have been identified as hedging instrument).

In accordance with IFRS 9, the Bank's financial assets are classified as follows:

- loans granted to customers that are classified as assets measured at amortized cost are held within
  a business model aimed at receiving contractual cash flows that are solely payments of principal
  and interest on principal outstanding and which include solely payments on account of principal
  and interest (SPPI);
- balances on correspondent accounts, interbank loans/deposits, REPO transactions are classified, as
  a rule, as assets measured at amortized cost since they are managed within a business model
  aimed at receiving contractual cash flows that include SPPI;
- debt securities may be classified into any of three classification categories based on the chosen business model and SPPI test compliance;
- equity securities are classified, as a rule, into the category of instruments measured at fair value with changes therein reported in profit or loss for the period; and
- trading securities and derivative financial instruments are classified into the category of financial
  assets measured at fair value with changes therein reported in profit or loss for the period.

### Financial liabilities

Financial liabilities are classified as either financial liabilities at fair value through profit and loss or other financial liabilities.

A financial liability is classified as held for trade if:

- · it is accepted for the primary purpose of repurchase in the near future;
- when initially recognized, it is a part of a portfolio of identified financial instruments that are managed by the Bank as a single portfolio that has a recent history of short-term purchases and reselling, or
- . it is a derivative instrument that is not classified and is not used as a hedging instrument.

A financial liability other than financial liability or contingent consideration that may be paid by a customer in a business combination held for trade may be qualified as FVTPL financial liability at the time of recognition if:

- the use of such a classification eliminates or significantly reduces imbalances in the measurement of or accounting for the assets or liabilities that might otherwise arise;
- a financial liability is a part of a group of financial assets or financial liabilities or a group of financial assets and liabilities that are managed and measured on the basis of a fair value in accordance with the Bank's documented risk management or investment strategy and the information about such a group of financial liabilities is presented within the organization on this basis; or
- a financial liability is a part of an instrument containing one or more embedded derivatives, and IFRS 9 allows the instrument as a whole (asset or liability) to be classified as measured at fair value with recognizing changes therein in the statement of profit or loss.

Financial assets and financial liabilities measured at fair value through profit or loss are accounted for in the statement of financial position at fair value. Changes in fair value are reported in net loss/(profit) on financial assets and liabilities measured at fair value through profit or loss. Interest earned or incurred is recognized as interest income or expense, as appropriate, in accordance with the terms of a contract, while dividend income is recorded in Other income when the right to receive dividends is established.

### Debt instruments at amortized cost or at fair value through other comprehensive income

The Bank assesses the classification and measurement of a financial asset based on the characteristics provided by the cash flow contract and the Bank's business model used to manage the asset.

To classify and measure an asset at amortized cost or at fair value through other comprehensive income, the terms of the relevant contract must provide for the occurrence of cash flows that include solely payment of principal and interest on the principal outstanding.



NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

When revising the contractual cash flows for compliance with the specified requirements, the principal outstanding is considered as a fair value of a financial asset at its initial recognition. During the life of a financial asset, the principal debt may change (for example, in the case of principal payments). Interest includes consideration for the time value of money, for the credit risk of principal remaining outstanding for a specified period of time, and for other normal risks and costs associated with lending, as well as a profit margin. The payments of principal and interest are measured in a currency in which a financial asset is denominated.

The contractual cash flows, which include solely payments of principal and interest, comply with the terms of an underlying loan contract. Contractual terms that give rise to risks or volatility in contractual cash flows that are not related to the underlying loan contract, such as share or commodity price risk, do not give rise to contractual cash flows that include solely payment of principal and interest on the principal outstanding. An originated or acquired financial asset may be the underlying loan contract, whether or not it is a loan in its legal form.

The business models used to manage financial assets was assessed at the date of first adoption of IFRS 9 to classify a financial asset. The business model has been applied retrospectively to all financial assets recognized in the Bank's balance sheet at the date of first adoption of IFRS 9. The business model used by the Bank is defined at a level that reflects how the grouped financial assets are managed to achieve a particular business objective. Since the Bank's business model is not subject to the management's intentions for an individual instrument, the assessment is not made at the level of individual instruments, but at a higher level of aggregation.

To manage its financial instruments, the Bank uses several business models that describe the mechanism for managing financial assets in order to generate cash flows. These business models determine whether cash flows of the Bank will result from the receipt of contractual cash flows, the sale of financial assets, or both.

When assessing a business model, the Bank takes into account all available information. However, the assessment is not based on scenarios that the Bank can reasonably expect to occur, such as a 'worst case' or 'stress' scenario. The Bank takes into account all relevant data, such as:

- a mechanism for evaluating the effectiveness of the business model and the financial assets held within that business model and reporting to key management personnel;
- risks affecting the effectiveness of the business model (and the financial assets held within that business model) and how those risks are managed; and
- the mechanism for paying remuneration to management (for example, the grounds for paying remuneration are analysed: a fair value of relevant assets or contractual cash flows received).

At initial recognition of a financial asset, the Bank determines whether newly recognized financial assets are part of an existing business model or indicate the emergence of a new business model. The Bank reviews its business models in each reporting period to identify changes from the previous period. In the current reporting period, the Bank did not reveal any changes in its business models.

Upon derecognition of a debt instrument measured at fair value through other comprehensive income, the cumulative profit/loss previously recognized in other comprehensive income is reclassified from equity to profit or loss. Debt instruments that, after initial recognition, are measured at amortized cost or at fair value through other comprehensive income are subject to impairment.

### (ii) Derecognition

The Bank derecognises a financial asset when it loses its contractual rights to cash flows from that financial asset, or when it transfers a financial asset in a transaction in which substantially all the risks and rewards of ownership of the financial asset are transferred to the other party, or in which the Bank does not transfer or retain substantially all the risks and rewards incidental to ownership of that financial asset and does not retain control of the financial asset. Any interest in transferred financial assets that qualify for derecognition created or retained by the Bank is recognized as a separate asset or liability in the statement of financial position. The Bank derecognizes a financial liability when the contractual liabilities on it are discharged, cancelled or terminated.

The Bank enters into transactions whereby it transfers the assets recognized in the statement of financial position, but retains all or part of the risks and rewards arising from ownership of the transferred assets.



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While retaining all or substantially all the risks and rewards, the Bank does not derecognize the transferred assets.

In transactions where the Bank does not retain, but does not transfer substantially all the risks and rewards of ownership of a financial asset, that asset is derecognized if the Bank has lost control of the asset.

if the Bank retains control of the asset when it is transferred, it continues to recognize the asset to the extent that it retains an interest in the asset, which is determined as an extent to which the Bank is exposed to changes in its value.

The Bank writes off he assets that are recognized as uncollectible.

### (iii) Assets and liabilities offset

Financial assets and liabilities are offset and presented in the statement of financial position on a net basis only when the Bank currently has an enforceable right to offset the recognized amounts and intends to either settle them on a net basis or dispose of the asset and settle the liability at the same time. The Bank currently has a legally enforceable right to set off unless this right is conditional on a future event and is legally enforceable both in the normal course of business and in case of a default on liabilities, insolvency or bankruptcy of the Bank or any of its counterparties.

### (iv) Impairment

Impairment for financial assets was calculated taking into account the following factors:

- To calculate the amount of expected credit losses (ECLs), the Bank evaluates the loans on a caseby-case basis and on a group basis with grouping the assets based on the general characteristics of credit risk.
- ECLs are estimates of the present value of credit losses given their probability. The estimate of
  these losses is the present value of a difference between the cash flows due to the Bank under a
  contract and the cash flows that the Bank expects to receive based on a probability analysis of a
  number of economic scenarios, discounted using the effective interest rate for the relevant asset.
- The calculation is based on reasonable and substantiated information that can be obtained without undue cost or effort. The calculation of the current value of the expected future cash flow of a collateralized financial asset reflects the cash flow that could result from enforcement minus the costs of obtaining and enforcing the collateral whether or not enforcement is probable. The provisions are based on the Bank's own loss analysis experience and management's assumptions about the level of losses that are likely to be recognized for assets in each credit risk category based on the capability to service a debt and the borrower's credit history.
- The impairment for treasury operations (investments in debt securities, reverse REPO transactions, interbank loans and deposits, operations on correspondent accounts, receivables on treasury operations) is calculated taking into account the rating of a counterparty, the probability of default, the term of a transaction and the level of loss at default.
- The expected credit losses on treasury operations are measured on a case-by-case basis (except for certain claims in the form of receivables).

Financial assets are segmented into baskets in accordance with the following approach:

- Stage 1: the credit risk has not increased significantly since the recognition of an asset; impairment is recognized in the amount of expected losses over the next 12 months;
- Stage 2: the credit risk has increased significantly since the recognition of an asset; impairment is recognized in the amount of expected losses over the entire life of a financial asset;
- Stage 3: The financial asset is in default or has indications of impairment.

### Provisions for expected credit losses

The expected credit losses must be estimated using an allowance the value of which is equal to:

the amount of credit losses expected over the next 12 months i.e. that portion of credit losses over
the entire life of a financial instrument that represents expected credit losses due to defaults on
liabilities under the instrument that may arise within 12 months after the reporting date (Stage
1);



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the amount of credit losses expected over the entire life of a financial instrument, which arise as
a result of all possible cases of default on liabilities under an instrument during term thereof
(Stage 2 and Stage 3).

The creation of an allowance in the amount of total ECLs for the entire life of a financial instrument is required in the event of a significant increase in the credit risk of the instrument since its initial recognition. In all other cases, the provisions for ECLs are formed in the amount equal to the ECLs within 12 months.

- For undrawn credit, ECLs are as difference between the present value of the difference between the contractual cash flows due to the Bank if the holder of a commitment draws the credit and the cash flows the Bank expects to receive if the credit is drawn.
- For financial guarantee contracts, ECLs are a difference between the expected payments to indemnify a holder of guaranteed debt instrument less any amounts that the Bank expects to receive from holder, borrower or any other party.

ECLs are estimated for individual loans or portfolios of loans with similar risk characteristics. The calculation of an allowance for ECLs (whether on a case-by-case basis or on a group basis) is based on the present value of the expected cash flows for the asset using the original effective interest rate (EIR).

When determining ECLs, it is extremely important to use the definition of a default. The definition of a default is used to estimate the amount of ECLs and to determine if an allowance is calculated for the next 12 months or for the entire term of the loan, since the concept of 'a default' is a part of the concept of 'probability of a default', which affects both the estimate of ECLs and identification of a significant increase in credit risk.

### Definition of a default

Financial assets in default bear the maximum credit risk, and there is no possibility of recovery within the original time limits set, restructuring or, in the absence of prospects for such restructuring, recognition of loss in full or in part is required. Deterioration of the financial condition of the issuer/borrower below a critical level includes significant losses, a decrease in market share, the cost of capital falling below zero.

Due to the specificity of each of the financial assets in the Bank's portfolio, the decision on recognition of default is made after being considered by the Credit Committee of the Bank on a case-by-case basis. As a rule, this decision is made as a result of events that have happened or are highly likely to be expected.

The qualitative factors for the impairment of financial assets may include the suspension of accrual of remuneration due to the deterioration of the financial condition of a counterparty, the write-off of a part and/or full amount outstanding, which is caused by a significant increase in credit risk since the provision of the financial asset, the sale of financial assets with a significant discount (15% or more), loan restructuring, filing a lawsuit for recognizing a counterparty as a bankrupt, as well as the disappearance of an active market for a security, a decrease in the value of collateral or other observable data.

### (v) Credit-impaired financial assets

A financial asset is considered to be credit-impaired if one or more events occur that have a negative impact on the estimated future cash flows of such financial asset. In relation to credit-impaired financial assets, the term 'Stage 3 assets' is used. The indicators of credit impairment include observable data on the following events:

- significant financial difficulties of the borrower or lender;
- violation of the terms of a contract, such as default or late payment;
- the lender making a concession to the borrower for economic reasons or contractual terms due to the financial difficulties of the borrower that the lender would not otherwise have made;
- · the disappearance of an active market for the security as a result of financial difficulties; or
- purchasing a financial asset at large discount that reflects the credit losses incurred.

In some cases, the identification of a single event is not possible because the credit impairment of a financial asset may be due to the combined effect of several events. At each reporting date, the Bank



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assesses for credit impairment the debt instruments, which are financial assets measured at amortized cost or at fair value through other comprehensive income. In assessing the credit impairment of government and corporate debt instruments, the Bank considers factors such as bond yields, credit ratings and the borrower's ability to raise funds.

A loan is considered to be credit-impaired if a concession is granted to the borrower due to deterioration in financial condition, provided there is no evidence that the concession resulted in a significant reduction in the risk of not receiving contractual cash flows, and no other indicators of impairment exist. Financial assets for which concession has been considered but not granted are considered to be credit-impaired if there are observable indicators of credit impairment, including those matching the definition of a default. The definition of a default includes indicators of the lack of probability of payment and the expiration of the payment period (in case of delay for 90 days or more). The decision to use cross default is based on an individual assessment of the conditions of the customer's object, such as collateral and materiality of the credit risk.

### (e) Property, plant and equipment

### (i) Own assets

The items of property, plant and equipment are reported in the financial statements at actual cost less accumulated depreciation and impairment losses. If an item of property, plant and equipment consists of several components with different useful lives, such components are reported as separate items of property, plant and equipment.

### (ii) Depreciation

Depreciation is charged on property, plant and equipment on a declining balance method at the rates, in the amount not exceeding 20% for all types of property, plant and equipment, except for cases where the life of the item of property, plant and equipment is determined by special conditions for the use of that item of property, plant and equipment and is presented in profit or loss. Depreciation is charged from a date of acquisition of the item and, for items of property, plant and equipment erected in house, from the moment the construction of the object is completed and it is ready for operation. Land plots are not depreciated.

If the Bank makes an investment in leased property, plant and equipment, such costs are amortized on a straight-line basis over the shorter of the lease term or the useful life of the improvements to the leased property.

### (f) Intangible assets

Acquired intangible assets are reported in the financial statements at actual cost less accumulated amortization and impairment losses. The costs of acquiring licenses for special software and its implementation are capitalized in the cost of the corresponding intangible asset.

Amortization is charged on intangible assets using the declining balance method at the rates, in the amount not exceeding 20% for all types of intangible assets, except for cases where the useful life of an intangible asset is determined by special conditions for the use of this intangible asset and is presented in profit or loss.

### (g) Lease

The Bank, as a lessee, recognizes a right-of-use asset, which is the right to use the assets, and a liability, which is a liability on lease payments.

For all lease contracts (except for those specified below), the Bank:

- recognizes in the statement of financial position the right-of-use assets and the lease liabilities in 'Property, plant and equipment' and 'Other liabilities', respectively;
- recognizes in the statement of profit and loss the amortization of the right-of-use assets as
  deterioration and amortization expenses in 'Operating expenses' and interest on lease liabilities
  in 'Interest expenses'; and
- separates in the statement of cash flows the total cash used to repay principal (represented in financing activities) and interest (represented in operating activities).

For short-term leases (up to 12 months) and low-value leases of assets, the Bank recognizes lease

The right-to-use assets are tested for impairment in accordance with IAS 36 Asset Impairment.

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expenses on a straight-line basis.

Lease incentive payments (for example, a free (grace) period) are recognized as part of the measurement of the right-of-use assets and the lease liabilities at initial recognition.

### Assets held for sale

Non-current assets and liabilities directly related to non-current assets are classified as held for sale ('disposal group') if it is likely that the current value of such assets will be recovered primarily through the sale of these assets, but not through their permanent use, as well as if such assets (or disposal group) may be disposed of in their current condition. The management must be committed to selling such assets within one year from a date these assets are classified as held for sale.

Assets held for sale are measured at the lower of their current and fair value, less selling expenses. In case the fair value of an asset held for sale, less selling expenses, is less than its current value, the entity must recognize the impairment loss in the statement of profit and losses as loss from assets held for sale. Any subsequent increase in the asset's fair value, less selling expenses, is recognized in the amount of the accumulated impairment loss previously recognized for those assets.

### (1) Impairment of non-financial assets

Non-financial assets, other than deferred tax assets, are tested for impairment at each reporting date. The recoverable amount of non-financial assets is the higher of fair value less selling expenses and value in use. In determining the value in use, estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects the current market estimate of the time value of money and the risks incidental to the asset. For an asset that does not generate cash flows generated by other assets, the recoverable amount is determined by the group of cash generating assets to which the asset belongs. The impairment loss is recognized when the carrying amount of a cash-generating asset or group of cash-generating assets exceeds its recoverable amount.

All impairment losses of non-financial assets are recognized in profit or loss and are only reversed if there has been a change in the estimates used to determine the recoverable amount. Any impairment loss of an asset is reversed to the extent that the carrying amount of the asset does not exceed the carrying amount (less amortization) that would have occurred had the impairment loss not been reported in the financial statements.

### **Provisions**

A provision is reported in the statement of financial position when the Bank has a legal or reasonable liability as a result of past event and it is probable that an outflow of funds will be required to settle that liability. If the amount of such liability is significant, then provisions are determined by discounting estimated future cash flows using a pre-tax discount rate that reflects the current market estimate of the time value of money and, where applicable, the risks incidental to the liability.

### (k) Contingent credit liabilities

In the course of its current business activities, the Bank assumes contingent credit liabilities including undrawn credit facilities, letters of credit and guarantees, and provides other forms of credit insurance.

Financial guarantees are contracts that oblige the Bank to make specified payments to compensate a holder of a financial guarantee for losses incurred because a specified debtor fails to make payment when due in accordance with the terms of a debt instrument.

A liability under a financial guarantee is initially recognized at fair value less the associated transaction costs and subsequently measured at the higher of the amount initially recognized less accumulated depreciation or the provision for possible losses under the guarantee. Provisions for possible losses under financial guarantees and other credit liabilities are recognized when there is a high probability of occurrence of losses and such losses can be measured with a reasonable degree of reliability.

Liabilities under financial guarantees and provisions for other credit liabilities are included in other liabilities.

Lending liabilities are not recognized in the financial statements except for the following:

 commitments to grant loans, which the Bank defines as financial liabilities at fair value the changes in which are reported in profit or loss for the period;

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- if the Bank has a past experience of selling the assets acquired in connection with loan commitments, shortly after they arise, similar to the loan commitments belonging to the same class of instruments that are considered as derivative financial instruments;
- loan commitments that are settled according to a contract on a net basis in cash or by transfer or issue of another financial instrument; or
- · loan commitments at a rate below the market one.

### (I) Issued capital

### (i) Ordinary shares

The ordinary shares are classified as equity. Costs directly attributable to the issue of ordinary shares and share options are recognized as a decrease in equity less any tax effects.

### (ii) Dividend

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The ability of the Bank to declare and pay dividends is subject to the regulation of the effective legislation of the Republic of Kazakhstan.

Dividend on ordinary shares are recognized in the financial statements as a use of retained earnings when declared.

### (m) Taxation

The income tax includes current tax and deferred tax. Income tax is recognized in profit or loss in full, with the exception of amounts relating to transactions recognized in other comprehensive income or transactions with owners recognized directly in equity, which, respectively, are reported in other comprehensive income or directly in equity.

Current income tax expenses are calculated based on the estimated taxable profit for the year taking into account the income tax rates in force at the reporting date, as well as the liabilities arising from the adjustment of income tax amounts for previous reporting years.

Deferred tax assets and deferred tax liabilities are recognized for temporary differences arising between the carrying amount of assets and liabilities determined for the purposes of their presentation in the financial statements and their tax base. Deferred tax assets and deferred tax liabilities are not recognized for the following temporary differences: differences relating to assets and liabilities the initial recognition of which does not affect either accounting or taxable profit. The deferred tax assets and deferred tax liabilities are determined based on the tax rates that will apply in the future at the time of the reversal of the temporary differences, based on the laws in effect or substantially enacted at the reporting date.

The calculation of deferred tax assets and deferred tax liabilities reflects the tax implications that depend on the manner in which the Bank is going to recover or settle the carrying amount of assets and liabilities at the end of the reporting period.

Deferred tax assets are recognized to the extent that it is probable that sufficient taxable profit will be generated in the future to cover the temporary differences, non-recorded tax expenses and unused tax benefits.

The deferred tax assets are reduced to the extent that it is not probable that taxable profit will be available against which the deductible temporary differences can be used.

### (n) Recognition of income and expenses in the financial statements

Interest income and expenses on all financial instruments, except for financial assets measured at fair value through profit or loss, are recognized in Net interest income as interest income calculated using the effective interest method and interest expenses in the statement of profit and losses using the effective interest method.

The effective interest rate is a rate that discounts the estimated future cash flows of a financial instrument to the net carrying amount over the expected life of a financial asset or liability or (if applicable) over a shorter period. Future cash flows are estimated taking into account all contractual conditions of the instrument.

If a financial asset or a group of financial assets has been written off (or partially written off) as a result of an impairment, interest income is determined using the interest rate used to discount future cash



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flows to calculate impairment losses to the net amortized cost of that financial asset. If default on a financial asset is liquidated and it is no longer credit-impaired, the Bank reverts to calculating interest income on a gross basis.

Fee income is reported as a transfer of services to customers in an amount that reflects a consideration expected to be received in exchange for such services. The Bank defines a performance obligation id est the services agreed upon with a customer and a consideration, and recognizes income in accordance with the transfer of services, performance obligation agreed upon with the customer.

For each performance obligation identified, the Bank determines at the time of contract conclusion whether it fulfils performance obligation within specified time limit or at a specified point in time, and whether the consideration is fixed or variable, including the limitation of reimbursement, for example, by external factors not related to the influence of the Bank. The reimbursement is subsequently allocated to the identified performance obligation.

The other fees, as well as other income and expenses, are recognized in profit or loss on the date the related service is provided.

Payments under operating lease contracts are recognized in profit or loss for the period on a straightline basis over the entire lease term. The amount of benefits received reduces the total lease expenses for entire lease term.

### (o) Financial guarantee contracts

Financial guarantees or letters of credit provided by the Bank are collateral for credit transactions that provide for payment as compensation for a loss that is incurred if a debtor fails to make payment in due time in accordance with the original or modified terms of a debt instrument. Such financial guarantees or letters of credit are initially reported at fair value. Subsequently, they are measured on the basis of (a) the amount recognized as a provision and (b) the amount initially recognized, less, where applicable, accumulated amortization of deferred income in the form of a premium received under a financial guarantee or letters of credit, whichever is greater.

### (p) Adoption of new and amended International Financial Reporting Standards (IFRSs)

The Bank has adopted for the first time certain standards and amendments that are effective for annual reporting periods beginning on or after 1 January 2022. The Bank has not early adopted standards, interpretations or amendments that have been issued but are not yet effective. The nature and impact of each amendment are described below:

### Amendments to IFRS 3 - Reference to the Conceptual Framework

As a result of the amendments, references to the previous version of the Conceptual Framework of the IAS Board have been replaced with references to the current version of the Conceptual Framework, issued in March 2018, without making significant changes to the requirements contained in this document.

As a result of the amendments, an exception was added to the recognition principle in IFRS 3 Business Combination to avoid the potential 'day 2' gains or losses for liabilities and contingent liabilities that would fall within the scope of IAS 37 Provisions, Contingent Liabilities and Contingent Assets or IFRIC 21 Levies, if they would arise as part of separate transactions. Under this exception, instead of applying the Conceptual Framework, entities must apply the criteria of IAS 37 or IFRIC 21 to determine whether an obligation exists at the acquisition date.

As a result of the amendments, a new paragraph has also been added to the text of IFRS 3, which clarifies that, at the date of acquisition, recognition of a contingent asset is not allowed.

# Amendments to IAS 37 - Onerous Contracts - Cost of Fulfilling a Contract, practical illustration of construction contract accounting

Under IAS 37 Provisions, Contingent Liabilities and Contingent Assets, an onerous contract is a contract in which the unavoidable costs of meeting the obligations under the contract exceed the economic benefits expected to be received under it.

The amendment determines the costs an entity shall include when estimating an unprofitable contract. Thus, direct costs of fulfilling a contract include:

the incremental costs of fulfilling that contract (for example, direct costs of labour and materials);
 and

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 an allocation of other costs that relate directly to fulfilling contracts (for example, an allocation of the depreciation charge for an item of property, plant and equipment used in fulfilling that contract).

Since some entities previously included only incremental costs in costs of fulfilling a contract, the amendment would allow recognizing a large amount of provision for onerous contracts.

An entity shall apply these amendments to contracts for which it has not yet fulfilled all of its obligations at the start of the annual reporting period in which it first applies the amendments (the date of initial adoption). An entity cannot restate comparative information. Instead, an entity shall recognize the cumulative effect of the initial adoption of these amendments as an adjustment to opening balance of retained earnings or, if applicable, another component of equity at the date of initial adoption.

### Amendments to IFRS 9 - Financial Instruments

The amendment to IFRS 9 specifies which payments must be included in the '10% test' to derecognise the financial liabilities.

The amendment clarifies the fees that an entity accounts for when assessing whether the terms of a new or modified financial liability are materially different from the terms of the original financial liability. Such amounts include only those fees paid or received between a particular lender and a borrower, including fees paid or received by a lender or borrower on behalf of the other party.

### Amendments to IAS 16 - Property, Plant and Equipment

Under IAS 16, the cost of an asset includes any costs for its delivery and preparation for operation, including the costs of verifying the proper functioning of the asset.

The amendments prohibit the deduction from the original cost of property, plant and equipment of amounts received from the sale of products produced while the asset was being prepared for its intended use. Instead, such proceeds from sales and related costs are recognized in profit or loss. To measure the value of such assets, an entity must apply IAS 2 Inventories, excluding depreciation, because the asset is not yet ready for its intended use.

### Amendments to IFRS 7, IFRS 9 and IAS 39, IFRS 4, IFRS 16 - Interest Rate Benchmark Reform

The amendments to IFRS 7, IFRS 9, IAS 39 Financial Instruments: Recognition and Measurement provide for a number of exemptions that apply to all hedging relationships that are directly affected by the interest rate benchmark reform. The interest rate benchmark reform affects hedging relationships if it results in uncertainties about the timing and/or amount of cash flows based on base interest rate on the hedged item or hedging instrument.

### Amendments to IFRS 1 - First-Time Adoption of International Financial Reporting Standards

The amendment to IFRS 1 concerns subsidiaries that are applying IFRSs for the first time. A subsidiary will be allowed to apply the exemption if it started applying IFRSs later than the parent. The entities that apply this exemption will be able to measure accumulated exchange differences by showing the amounts recognized by the parent entity and accumulated since the date of its transition to IFRSs. The amendment also applies to associates and joint ventures that enjoy the same exemption under IFRS 1.

Under the amendment, a subsidiary that elects to apply paragraph D16(a) of IFRS 1 may measure accumulated foreign exchange differences using the amounts recognized in the consolidated financial statements of the parent based on the parent's date of transition to IFRSs, if no adjustments have been made to consolidate and reflect the results of the business combination in which the parent acquired the specified subsidiary. This amendment also applies to an associate or joint venture that elects to apply paragraph D16(a) of IFRS 1.

### Amendment to IAS 41 - Agriculture

This amendment eliminates the requirement in paragraph 22 of IAS 41 that entities do not include taxrelated cash flows when measuring the fair value of assets that fall within the scope of IAS 41.

These amendments did not have an impact on the financial statements of the Company since during the period under review there were no assets, contingent assets, liabilities and contingent liabilities within the scope of these amendments.

The following applies for the annual reporting periods beginning on or after 1 January 2023:



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### Amendment to IFRS 17 - Insurance Contracts

The amendment to IFRS 17 Insurance Contracts are published in December 2021 and effective for the reporting periods beginning on or after 1 January 2023.

This standard replaces IFRS 4 Insurance Contracts, which currently allows for a wide range of accounting practices for insurance contracts. IFRS 17 Insurance Contracts will fundamentally change the way in which insurance companies and groups operating in the insurance business treat insurance and investment contracts with discretionary participation features.

The requirements of IFRS 17 include elements of the European Solvency II standard offering a conceptually new approach to assessing solvency, taking into account the individual risks inherent in a particular insurance company.

In 2023, the statements under IFRS 17 will be provided in parallel with IFRS 4.

To exclude manipulation and the impact of unreasonable changes in insurance liabilities on the prudential standards of insurance organizations, regulatory statements remain unchanged.

Amendment to IAS 8 - Definition of Accounting Estimates (illustrations of changes in accounting policies and accounting estimates)

The IAS Board amends IAS 8 to define accounting estimates as "monetary amounts in financial statements that are subject to measurement uncertainty".

The accounting policies may require items in the financial statements to be measured in a manner that involves estimation uncertainty. That is, the accounting policies may require measuring such items in monetary amounts that cannot be directly observable but must be measured.

In this case, the entity makes an accounting estimate to achieve the goal set in the accounting policy. Making accounting estimates involves the use of judgments or assumptions based on the latest reliable information available.

Amendment to IAS 12 - Income Tax - Deferred Tax Related to Assets and Liabilities Arising from a Single Transaction

Amendments to IAS 12 Income Tax published in May 2021 and effective for the reporting periods beginning on or after 1 January 2023.

The Board introduced these Amendments to reduce discrepancies in how entities account for deferred tax on transactions and events, such as leases and decommissioning liabilities, that result in initial recognition of both assets and liabilities.

The amendments narrow the scope of the exceptions to initial recognition under IAS 12 so that the exception no longer applies to transactions that give rise to equal taxable and deductible temporary differences.

The amendments also clarify that the deduction for tax purposes of payments to settle liabilities is a matter of judgment (in accordance with applicable tax laws) as to whether such deductions are consistent with tax purposes for liabilities recognized in the financial statements (and interest expense) or related asset (and interest expense).

This judgment is important in determining whether any temporary differences exist at the initial recognition of an asset and liability.

Amendments to IAS 1 Presentation of Financial Statements, IFRS Practice Statement No. 2 Making Materiality Judgements and IAS 8 Accounting Policies, Changes in Accounting Estimates and Errors published in February 2021 and effective for the reporting periods beginning on or after 1 January 2023.

The amendments are intended to improve disclosures about accounting policies and to assist users of financial statements in distinguishing between changes in accounting estimates and changes in accounting policies.

Currently, the Bank assesses the impact of these amendments that they may have on disclosures of accounting policies of the Bank.

Для отчетов

SHINHAN BANK KAZAKHSTAN JSC NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022

thousand	Kazai	khstan	tenge)	ŀ
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мет		TEREST		/ LA E
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-	HET INTEREST INCOME		
		2022	2021
	Interest income	5,507,196	2,524,344
	Cash and cash equivalents Loans granted to customers	2,848,561	1,998,839
	Financial assets at amortized cost	2,434,609	827,017
	Financial assets at fair value through other comprehensive income	52,435	61,280
	AND METALLICATION CONTRACTOR AND THE SERVICE SERVICES OF THE SERVICE SERVICES OF THE SERVICES	10,842,801	5,411,480
	Interest expenses	A CONTRACTOR AND	
	Current accounts and deposits of customers	(4,826,650)	(2,105,253)
	Fee on loans	(1,240,003)	(587,106)
	Liability on lease	(35,349)	(36,006)
	Liabilities on REPO contracts Accounts and deposits of banks	(2,760)	(15,133) (139)
	ACCOUNTS and Deposits of Danks	(6,104,881)	(2,743,637)
		4,737,920	2,667,843
5.	FEE INCOME		
·	TEL INCOME	2022	2021
	Transfer transactions	124,383	87,573
	Cash transactions	23,276	20,302
	Guarantees and letters of credit	1,767	2,300
	Other	11,711	9,179
		161,137	119,354
6.	FEE EXPENSES		
		2022	2021
	Obtained guarantees	164,973	111,500
	Transfer transactions	39,413 30,049	34,361 28,201
	Other	234,435	174,062
7.	NET PROFIT FROM FOREIGN CURRENCY TRANSACTIONS		
		2022	2021
	Dealing transactions, net	475,837	288,276
	Foreign exchange differences, net	130,704	35,611
	to a reconstruction of the contract of the con	606,541	323,887
8.	PERSONNEL EXPENSES		
	·	2022	2021
	Employee benefits	911,797	788,174
	Taxes and withholdings from salary	90,117	75,959
		1,001,914	864,133



NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

### PROVISIONS FOR EXPECTED CREDIT LOSSES

	Cash and cash equivalents	Accounts and deposits with banks	Loans granted to customers	Financial assets at amortized cost	Financial assets at fair value through other comprehensive income	Other	Total
as of 1 January	12	1210					
2021 Forming	1,631	88	65,080	1,441	529	1,682	70,451
provisions	12,996	2	44,284	4,688	262	6,894	69,126
Recovering		820					
provisions	(13,058)	(30)	(18,054)	(2,942)	(355)	(6,025)	(40,464)
Foreign exchange difference	39		602	1	0 2		641
as of 31			- International		7,1	561	
December 2021	1,608	60	91,912	3,187	436	2,551	99,754
Forming							
provisions	24,665	33	207,983	8,841	56	5,671	247,249
Recovering	VFQY57070228		17221222	0.02042330	10000	100000000000000000000000000000000000000	079444
provisions	(22,133)	(4)	(90,206)	(8,866)	(356)	(4,343)	(125,908)
Write-off			(22,928)		3	(1,682)	(24,610)
Foreign exchange							
difference	77	2	(947)	5.4	9 93	9	(859)
as of 31		142					
December 2022	4,217	91	185,814	3,162	136	2,206	195,626

During 2022, provisions for contingent credit liabilities were formed in the amount of 23,433 thousand tenge and provisions were recovered in the amount of 28,150 thousand tenge. (2021: formation of provisions in the amount of 15,358 thousand tenge and recovery of provisions in the amount of 8,552 thousand tenge).

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SHINHAN BANK KAZAKHSTAN JSC NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

Movements in accumulated provisions for expected credit losses on loans granted to customers are presented as follows:

		2022	2			2021		
Loans granted to customers	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total
Balance as of 1 January	13,058	2,689	76,165	91,912	4,580	766	59,734	65,080
Reclassified as Stage 1	2	(5)			6	(9)	(3)	
Reclassified as Stage 2	(109)	109	*	×		9	(9)	,
Reclassified as Stage 3	(554)		554		(34)		*	- Contract
Net changes in provisions	(6,329)	(2,139)	81,196	72,728	(2,371)	(642)	445	(2,568)
Acquisition of new financial assets	6,661	nt.	15,460	22,121	10,271	2,565	15,962	28,798
Foreign exchange difference	(947)			(647)	603		3	905
Balance as of 31 December	11,785	654	173,375	185,814	13,058	2,689	76,165	91,912

Movements in accumulated provisions for expected credit losses for 2022 on financial assets are presented as follows:

	Financial assets at amortized cost	Financial assets at fair value through other comprehensive income	Cash and cash equivalents	Accounts and deposits with banks	Other assets	Contingent credit liabilities
2022	Stage 1	Stage 1	Stage 1	Stage 1	Total*	Total
Balance as of 1 January	3,187	436	1,608	9	2,551	2,903
Reclassified as Stage 1				٠		
Reclassified as Stage 2		٠		•		•
Reclassified as Stage 3		) *				
Net changes in provisions	(420)	(300)	(875)	53	(2,069)	(1,240)
Acquisition of new financial assets	395	•	3,407		1,715	982
Foreign exchange difference		*	11	2	6	ASSES.
Balance as of 31 December	3,162	136	4,217	91	2,206	2,645

Other assets \*: net changes in provisions at Stage 1 - (508 thousand tenge), at Stage 3 - (1,561 thousand tenge), acquisition of new financial assets at Stage 1 - 69 thousand tenge, at Stage 3 - 1,646 thousand tenge.

# SHINHAN BANK KAZAKHSTAN JSC NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022

(thousand Kazakhstan tenge)

Movements in accumulated provisions for expected credit losses for 2021 on financial assets are presented as follows:

	Financial assets at amortized cost	Financial assets at fair value through other comprehensive income	Cash and cash equivalents	Accounts and deposits with banks	Other assets	Contingent credit liabilities
2021	Stage 1	Stage 1	Stage 1	Stoge 2	Stage 3	Total
Balance as of 1 January	1,441	529	1,631	80	1,682	\$08
Reclassified as Stage 1		•	1	S	4	
Reclassified as Stage 2		*1	6		£	50
Reclassified as Stage 3	•	- 1		866		
Net changes in provisions	(988)	(63)	(1,043)	(28)	E	(377)
Acquisition of new financial assets	2,632		981		869	2,776
Foreign exchange difference		=	39	38		(1)
Balance as of 31 December	3,187	436	1,608	09	2,551	2,903





NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

### OTHER GENERAL AND ADMINISTRATIVE EXPENSES

	2022	2021
	101,519	117,007
Depreciation and amortization	160000000	76,463
Software support	70,893	2,000
Taxes, fees and other compulsory payments	43,276	51,953
Communication services and information services	53,368	51,007
Processing services	25,983	25,550
Operating expenses	26,714	22,930
Membership fees	25,031	16,748
Insurance expenses	13,626	15,908
Professional services	27,176	11,379
Representation expenses	14,360	9,779
Security	7,513	7,443
Office supplies	4,371	7,345
Transportation expenses	7,499	6,369
Advertisement and marketing	2,318	5,368
Writing off property, plant and equipment	14,657	4,729
Expenses for operating lease	3,289	3,967
Travelling expenses	5,087	2,830
H T (F 1) T T H L T L H L H L H L L L L L L L L L	8,825	2,012
Repair and maintenance	68,074	50,570
Other	523,579	489,357

### 11. INCOME TAX EXPENSES

The Bank makes tax calculations for the current period based on data of tax accounting records kept in accordance with the requirements of the tax laws of the Republic of Kazakhstan. Income tax expenses for the years ended 31 December 2022 and 2021 are shown below.

	2022	2021
Income tax expenses	(262,500)	(158,070)
Reporting period	6,513	16,182
Adjustment to prior period	1,479	840f6508
Changes in deferred taxes resulting from occurrence and recovery of		6,090
temporary differences	(254,508)	(135,798)
Total income tax expense	(201,000)	V

The income tax rate in the Republic of Kazakhstan was set at 20% during 2022 and 2021. Income on government securities and certain other securities is not subject to income tax.

Due to the fact that certain expenses are not accounted for tax purposes, as well as there is non-taxable income, the Bank has certain permanent tax differences.

Calculation of the effective income tax rate for the years ended 31 December 2022 and 2021:

77.400.000.000.000.000 (company)	2022	2021
Will DE WORLDOOM	3,625,853	1,540,847
Profit before income tax	725,171	308,169
Income tax calculated in accordance with prevailing income tax rate Non-taxable income from transactions with securities	(497,409)	(177,659)
	26,746	5,288
Other non-deductible expenses/(income)	254,508	135,798
**************************************	7.0%	8.8%
Effective income tax rate		



NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

### Deferred tax assets and liabilities

The temporary differences arising between the value of assets and liabilities reported in the financial statements and the amounts used to calculate the tax base give rise to deferred tax assets as of 31 December 2022 and liabilities as of 31 December 2021.

The change in the amount of temporary differences for the years ended 31 December 2022 and 2021 can be presented as follows:

Balance as of 1 January 2022	Reported in profit or loss	Reported in equity	Balance as of 31 December 2022
	19,567		(12,892)
75,952	(18,088)	£	57,864
43,493	1,479		44,972
Balance as of 1 January 2021	Reported in profit or loss	Reported in equity	Balance as of 31 December 2021
(40,818)	8,359		(32,459)
78,221	(2,269)	,	75,952
37,403	6,090		43,493
	January 2022 (32,459) 75,952 43,493 Balance as of 1 January 2021 (40,818) 78,221	January 2022 profit or loss (32,459) 19,567 75,952 (18,088) 43,493 1,479  Balance as of 1 Reported in profit or loss (40,818) 8,359 78,221 (2,269)	January 2022 profit or loss in equity  (32,459) 19,567  75,952 (18,088)  43,493 1,479  Balance as of 1 Reported in January 2021 profit or loss in equity  (40,818) 8,359  78,221 (2,269)

### 12. CASH AND CASH EQUIVALENTS

	31,12,2022	31,12,2021
Cash on hand	450,500	767,902
Nostro accounts with RK NB	6,947,850	2,994,636
Nostro accounts with other banks		
- having credit rating A- to A+	4,057,612	3,354,167
- having credit rating BB- to BB+	93,900	98,434
- having credit rating B-	•	31,878
- not rated	124,509	20,987
Total Nostro accounts with other banks Cash equivalents	4,276,021	3,505,466
Term deposits with RK NB	68,783,652	37,412,760
Provision for expected credit losses	(4,217)	(1,608)
Total cash and cash equivalents	80,453,806	44,679,156

The credit ratings are presented in accordance with the standards of the rating agency Standard & Poor's or similar standards of other international rating agencies.

Cash and cash equivalents are not past due.

### Requirements for minimum reserves

As of 31 December 2022 and 31 December 2021, in accordance with the resolution of the RK NB, the minimum provision requirements are calculated as the average of the sums of certain shares of various groups of liabilities of the Bank for twenty-eight calendar days. The banks are required to comply with these requirements by maintaining average reserve assets (in the form of cash on hand in national currency and balances on correspondent accounts of the Bank with the National Bank in national currency) in an amount equal to or exceeding the average minimum requirements. As of 31 December 2022, the minimum reserve amounts to 2,586,018 thousand tenge (31 December 2021: 1,410,590 thousand tenge).

### Concentration of cash and cash equivalents

As of 31 December 2022, the Bank has two banks (31 December 2021: 2 banks) each holding more than 10% of the Bank's equity. The total balances of the indicated banks as of 31 December 2022 amount to 79,789,114 thousand tenge (31 December 2021: 43,718,313 thousand tenge).



NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

### ACCOUNTS AND DEPOSITS WITH BANKS

	31.12.2022	31.12.2021
Cash restricted in use	182,903	177,042
Provision for expected credit losses	(91)	(60)
Total accounts and deposits with banks	182,812	176,982

As of 31 December 2022 and 31 December 2021, accordingly, the Bank had no deposits that would exceed 10% of the Bank's equity.

### 14. FINANCIAL ASSETS AT FAIR VALUE THROUGH OTHER COMPREHENSIVE INCOME

	31.12.2022	31.12.2021
Held by the Bank		
Debt financial instruments: - treasury bonds of the Ministry of Finance of the Republic of		
Kazakhstan	970,269	1,261,647
Total financial assets	970,269	1,261,647

As of 31 December 2022 and 2021, these financial assets are not past due.

### 15. LOANS GRANTED TO CUSTOMERS

	31.12.2022	31.12.2021
Loans granted to corporate customers		
- Loans granted to large-scale businesses	97)	922,406
<ul> <li>Loans granted to small and medium-sized businesses</li> </ul>	13,912,143	11,922,541
Total loans granted to corporate customers Loans granted to various customers	13,912,143	12,844,947
- Consumer credits	8,698,559	7,335,295
Total loans granted to various customers	8,698,559	7,335,295
Provision for impairment	(185,814)	(91,912)
Total loans granted to customers less provision	22,424,888	20,088,330

### (a) Quality of loans granted to customers

The table below provides information on quality of loans granted to customers as of 31 December 2022:

	Loans before provision for impairment	Provision for impairment	Loans less provision for impairment	Loss from impairment with respect to total loans before provision for impairment
Loans granted to corporate customers				
- undue	13,647,947	(26,562)	13,621,385	
<ul> <li>past due less than 90 days</li> </ul>	107,098		107,098	
- past due more than 90 days	157,098	(157,098)	2	
Total loans granted to corporate customers	13,912,143	(183,660)	13,728,483	
Loans granted to various customers				
- undue	8,643,076	(1,912)	8,641,164	Ş0
- past due less than 90 days	47,663	(242)	47,421	-



### SHINHAN BANK KAZAKHSTAN JSC NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

- past due more than 90 days	7,820	75	7,820	-
Total loans granted to various customers	8,698,559	(2,154)	8,696,405	

The table below provides information on quality of loans granted to customers as of 31 December 2021:

	Loans before provision for impairment	Provision for impairment	Loans less provision for impairment	Loss from impairment with respect to total loans before provision for impairment
Loans granted to corporate customers				
- undue	12,644,591	(15,303)	12,629,288	134
- past due less than 90 days	1,011	W. S. C. C.	1,011	
- past due more than 90 days	199,345	(76,131)	123,214	
Total loans granted to corporate customers	12,844,947	(91,434)	12,753,513	
Loans granted to various customers				
- undue	7,299,567	(442)	7,299,125	
- past due less than 90 days	30,081	(36)	30,045	12
- past due more than 90 days	5,647	50000 E-	5,647	19
Total loans granted to various customers	7,335,295	(478)	7,334,817	

In 2022, the provision for impairment includes provisions for individually measured loans in the amount of 172,849 thousand tenge (31 December 2021: 76,131 thousand tenge), provision for collective impairment in the amount of 12,965 thousand tenge (31 December 2021: 15,781 thousand tenge).

As of 31 December 2022, the credit portfolio has included the loans granted to corporate and various customers the terms of which have been changed and which would otherwise be past due or impaired amount to 1,172,333 thousand tenge (31 December 2021: 253,057 thousand tenge).

### (b) Estimates of expected credit losses

For issued loans, the calculation of expected credit losses takes into account the possible estimated effect of changes in macroeconomic parameters on forecast cash flows, migration of collective loans and collateral coverage.

When measuring the level of credit losses, the Bank uses sound forward-looking information, which is based on assumptions about the future movement of various economic factors and how these factors will affect each other.

The key inputs used to estimate expected credit losses include the following:

Probability of default (PD) is a key input in measuring the level of credit losses. The probability
of default is an estimate over a given time horizon the calculation of which includes historical data,
assumptions and expectations of future conditions.

The probability of default on individual loans of corporate, small and medium-sized businesses is assessed using an internal rating model based on the quantitative and qualitative characteristics of a borrower. The probability of default on loans granted that are measured on a collective basis is calculated on the basis of historical data by applying the migration matrices.

Loss given default (LGD) is an estimate of the loss that will arise in case of default. It is based
on a difference between the cash flows due under the contract and those that a lender would expect to
receive taking into account the cash flows from the collateral.

The LGD for loans granted that are measured on a collective basis is calculated on the basis of an assessment of the recoverability of liabilities in the event of disposal of a collateral using discount periods corresponding to the terms of disposal of collateral.

The amount of a credit exposure at risk of default (EAD) is an estimate of risk at a future date
of default taking into account expected changes in risk after the reporting date, including repayments



### SHINHAN BANK KAZAKHSTAN JSC NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

of principal and interest, as well as expected drawdowns of approved credit funds. The Bank's approach to modelling this indicator takes into account the expected changes in the outstanding amount during the maturity period that are permitted by the current contractual terms such as amortization profiles, prepayments or overpayments, changes in the use of undrawn amounts on credit liabilities, and measures taken to mitigate risks before the default. To assess credit exposures at risk of default, the Bank uses models that reflect the characteristics of the respective portfolios.

The ECL provisions for loans granted in the financial statements have been determined based on the prevailing economic and political conditions. The Bank cannot predict what changes in conditions will occur in the Republic of Kazakhstan and what effect these changes will have on the adequacy of provisions for ECLs of financial assets in future periods.

### (c) Analysis of collateral and other credit enhancements

### (i) Loans granted to corporate customers

The loans granted to corporate customers are subject to individual measurement and impairment testing. The overall creditworthiness of a corporate customer is usually the most important indicator of the quality of the loan granted to it. However, the collateral means additional guarantees, and the Bank usually asks corporate borrowers to provide the same.

The tables below provide information on collateral and other credit enhancements for loans to corporate customers by type of collateral:

31 December 2022	Carrying amount of loans granted to customers	Fair value of collateral measured at the reporting date	Fair value of collateral measured at a date of loan issuance	Not measured fair value of collateral
Loans with no individual indicators of impair Corporate guarantees (provided by related parties having credit rating of A- or higher) Other guarantees (provided by companies	ment 4,828,683		8	
having credit rating of A or higher)			8	+
Immovable property	2,727,858	2,727,858		
Cash and deposits	52,940	52,940		2
Other collateral	4,250,752	94.	4,250,752	4
	11,860,233	2,780,798	4,250,752	4,828,683
Loans with individual indicators of impairment Corporate guarantee (provided by related		(61-2)	- 10 - 0	
party having credit rating of A- to A+)	231,698	5.2	£	231,698
immovable property	183,572	183,572		
Other collateral	1,452,980		1,452,980	+
	1,868,250	183,572	1,452,980	231,698
Total loans granted to corporate customers	13,728,483	2,964,370	5,703,732	5,060,381



NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

31 December 2021	Carrying amount of loans granted to customers	Fair value of collateral measured at the reporting date	Fair value of collateral measured at a date of loan issuance	Not measured fair value of collateral
Loans with no individual indicators of im Corporate guarantees (provided by	pairment			
related parties having credit rating of A- or higher) Other guarantees (provided by	4,619,470	<del>\$</del> ()		4,619,470
companies having credit rating of A or higher)	667,217	**	15.00	667,217
Immovable property	2,487,306	2,487,306		
Other collateral	4,640,036	1. Carrier	4,640,036	
	12,414,029	2,487,306	4,640,036	5,286,687
Loans with individual indicators of impairment Corporate guarantee (provided by	216,269			216,269
related party having credit rating of A- to A+)	123,215	- 20	123,215	
Other collateral	339,484		123,215	216,269
	12,753,513	2,487,306	4,763,251	5,502,956

The tables above exclude the cost of overcollateralization.

Because the ability to recover undue and non-impaired loans granted to corporate customers depends in a greater degree on the creditworthiness of a borrower than on the value of collateral, the Bank does not always estimate the value of collateral at each reporting date.

For most loans, the fair value of the collateral was measured at the reporting date. Information about the value of collateral is presented depending on the date on which it was measured, if such a measurement is made.

For loans with several types of collateral, information is disclosed by the type of collateral that is the most significant for collateral measurement.

### (ii) Loans granted to various customers

The loans granted to various customers are mainly collaterized with residential properties. According to the Bank's policy, the ratio between the loan amount and the value of the collateral on the date of loan issuance should be limited to 60%.

The tables below provide information on the collateral of loans granted to various customers:

	Carrying amount of loans granted to customers	Fair value of collateral - for collateral measured at the reporting date	Fair value of collateral - for collateral measured at a date of loan issuance	Not measured fair value of collateral
31 December 2022		W		- X-2/10-00-00-00-00-00-00-00-00-00-00-00-00-0
Undue	8,641,164	8,641,164	0.00	5.2
Overdue	55,241	55,241		
Total loans granted to various customers 31 December 2021	8,696,405	8,696,405		
Undue Overdue	7,299,125 35,692	7,299,125 35,692		
Total loans granted to various customers	7,334,817	7,334,817		

The tables above exclude the cost of overcollateralization.



NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

### Analysis of loan portfolio by branches of economy and geographical areas

The loans were granted mainly to customers conducting activities in the Republic of Kazakhstan in the following sectors of the economy:

	31.12.2022	31.12.2021
Loans granted to various customers	8,696,405	7,334,817
Finances	5,050,816	5,727,185
Trade	1,888,756	1,805,189
Warehousing and auxiliary transportation activities	726,187	1,014,336
Provision of individual services	902,366	758,343
Construction	714,963	609,374
Other professional, scientific and technical activities	680,186	507,855
Lease and hiring	317,505	497,170
Immovable property	780,245	481,915
Transport vehicles	450,975	336,155
Advertising activities	216,810	185,683
Specialized construction works	66,409	78,649
Food stuff production	212,521	72,281
Computer programming, consultations and other related services		40,329
Printing and reproducing recorded materials	3,005	4,642
Electrical equipment manufacturing		
Information and communication (Manufacturing computers,		
electronic and optical products)		
Other	1,717,739	634,407
	22,424,888	20,088,330

### (e) Concentration of loans granted to customers

As of 31 December 2022, the Bank has one borrower whose loan balances exceed 10% of equity (31 December 2021: one borrower). The total balances on loans of the specified borrower as of 31 December 2022 amount to 3,420,403 thousand tenge (31 December 2021: 3,414,724 thousand tenge).

### 16. FINANCIAL ASSETS AT AMORTIZED COST

	31.12.2022	31,12,2021
Held by the Bank		
- Treasury bills of the Ministry of Finance of the Republic of		
Kazakhstan	7,120,971	7,899,615
- Notes of the National Bank of the Republic of Kazakhstan	13,789,861	1,926,362
Provision for expected credit losses	(3,162)	(3,187)
	20,907,670	9,822,790

The full amount of investments held to maturity is represented by treasury bills of the Ministry of Finance of the Republic of Kazakhstan and notes of the National Bank of the Republic of Kazakhstan in the tenge and having the credit rating of BBB-.

In accordance with the Bank's investment policy and business model, the management has the intent and ability to hold these securities to maturity. Officially published price quotations for similar debt securities with identical terms are available on the local stock exchange.

For treasury transactions, the Bank calculates expected credit losses on a financial asset based not only on the current assessments of the credit quality of a counterparty/issuer at the reporting date, but also taking into account the possible deterioration of the financial condition due to the influence of unfavourable macroeconomic factors in the operating environment of a counterparty (issuer) in the future. In particular, the level of provisions for treasury transactions is affected by the rating outlook (positive, stable, negative) assigned by the international rating agencies, which affects the probability of default (PD).

The probability of default on treasury transactions is determined according to the data of Default Study from the international rating agencies (S&P, Fitch, Moody's), which publish tabular data with the values

### SHINHAN BANK KAZAKHSTAN JSC NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022

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of default probabilities. Default probabilities are kept up to date and updated from time to time as default statistics are updated.

The level of loss given default (LGD) for treasury transactions is determined according to the data of the Default Study from the international rating agencies (S&P, Fitch, Moody's) and depends on the type of debt on a financial asset: senior secured/unsecured, subordinated, sovereign. LGD can also be adjusted if the asset is secured, as well as if there are indicators of impairment of a financial asset (Stage 2 or Stage 3).

### 17. NON-CURRENT ASSETS HELD FOR SALE

As of 31 December 2022, the carrying amount of non-current assets held for sale amounted to 155,691 thousand tenge (31 December 2021: 155,691 thousand tenge). Non-current assets held for sale are assets that the Bank has accepted as repayment of debts on loans granted to customers. The Bank has developed an implementation plan based on which the disposal of assets is planned within the next 12 months. Non-current assets held for sale were recorded at the acquisition cost determined at the time of the auction.

# 18. PROPERTY, PLANT AND EQUIPMENT AND INTANGIBLE ASSETS

The Bank leases an office on the basis of a lease contract without the right to early termination. The term of the lease is 60 months, with the option of extending the lease term. In addition, the Bank ceased to lease the vehicles in March 2021. Lease contracts do not include provisions for contingent lease payment. The carrying amount of right-of-use assets of the Bank for the year ended 31 December 2022 amounted to 222,177 thousand tenge (31 December 2021 225,617 thousand tenge). Depreciation of the right-of-use assets for the year ended 31 December 2022 included in depreciation in the statement of profit or loss and other comprehensive income amounted to KZT 52,087 thousand (2021: KZT 48,668 thousand). When calculating liabilities on lease, an assumption was used at a discount rate of 12,00%.

Future undiscounted lease payments payable under long-term leases by maturity are presented as follows:

	31.12.2022	31.12.2021
Up to 12 months	109,389	90,892
1-5 years	255,242	302,943
Total	364,631	393,865
TOTAL		

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SHINHAN BANK KAZAKHSTAN JSC
NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022
(thousand Kazakhstan tenge)

# PROPERTY, PLANT AND EQUIPMENT AND INTANGIBLE ASSETS

18

11.7	Computers	Transport vehicles	Land, buildings and structures	Other	intangible assets	Improvement of leased property	Right-of-use assets	Total
Actual costs								
Balance as of 1 January 2021	140,183			62,712	112,215	147,544	345,396	808,050
Receipts	4,997	15,990	51,998	7,886	8,214	٠	25,350	119,435
Disposals	(090'6)			(715)	(5,906)	(147,544)	(18.828)	(182,053)
Balance as of 31 December 2021	141,120	15,990	51,998	69,883	114,523		351,918	745,432
Depreciation and amortization								
Balance as of 1 January 2021 Depreciation and amortization charged for the	(61,277)	32	•	(43,951)	(36,282)	(118,576)	(87,506)	(347,592)
year	(16,530)	(910)	(1,603)	(3,889)	(16,835)	(28,968)	(48,668)	(117,403)
Disposals	090'6		٠	715	5,906	147,544	9,873	173,098
Balance as of 31 December 2021	(68,747)	(910)	(1,603)	(47,125)	(47,211)		(126,301)	(291,897)
Carrying amount as of 31 December 2021	72,373	15,080	50,395	22,758	67,312		225,617	453,535
Actual costs								
Balance as of 1 January 2022	141,120	15,990	51,998	69,883	114,523		351,918	745,432
Receipts	655'6	5	*	4,282	1,496	4	48,646	63,983
Disposals	(1,305)	<b>31</b>		(3,033)	(31,457)			(35,795)
Balance as of 31 December 2022	149,374	15,990	51,998	71,132	84,562		400,564	773.620
Depreciation and amortization					0.000			
Balance as of 1 January 2022. Depreciation and amortization charged for the	(68,747)	(910)	(1,603)	(47,125)	(47,211)	100	(126,301)	(291,897)
rear	-	(1,441)	(9,204)	(4,781)	(24,559)	90	(52,087)	(106,213)
Disposals	1,305		1	3,033	31,457			35,795
Balance as of 31 December 2022	(81,583)		(10,807)	(48,873)	(40,313)		(178,388)	(362,315)
Carrying amount as of 31 December 2022	67,791	13,639	41,191	22,259	44,249	•	222,176	411,305



NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

### 19. OTHER ASSETS

	31.12.2022	31.12.2021
Spot transaction claims	138,795	1,295,600
Settlement of payments on card accounts	55,272	15,048
Charged penalties and fines	5,159	1,671
Other assets	3,804	1,849
Provision for expected credit losses	(1,724)	(2,104)
Total other financial assets	201,306	1,312,064
Deferrals	6,287	74,599
Prepaid lease	30,224	29,462
Security deposit	24,117	24,117
Other prepayments	6,511	6,445
Other taxes prepaid in budget	3,596	3,425
Receivables from employees	2,412	1,946
Other assets	12,711	11,238
Provision for expected credit losses	(482)	(447)
Total other non-financial assets	85,376	150,785
Total other assets	286,682	1,462,849

### 20. ACCOUNTS AND DEPOSITS OF BANKS

	31.12.2022	31.12.2021
Vostro accounts	79,509	798,297
	79,509	798,297

As of 31 December 2022 and 31 December 2021, accordingly, the Bank had no deposits with banks exceeding 10% of the Bank's equity.

### 21. CURRENT ACCOUNTS AND DEPOSITS OF CUSTOMERS

	31.12.2022	31.12.2021
Current accounts and deposits on demand		
- Retail customers	3,166,024	1,722,916
- Corporate customers	21,741,434	11,048,138
	24,907,458	12,771,054
Term deposits		
- Retail customers	8,320,192	5,600,633
Corporate customers	49,400,162	35,400,538
	57,720,354	41,001,171
	82,627,812	53,772,225

### **Blocked amounts**

As of 31 December 2022, the deposits of the Bank's customers in the amount of 60,612 thousand tenge (31 December 2021: 109,475 thousand tenge) serve as collateral for liabilities on loans granted to customers and off-balance credit instrument provided by the Bank.

### Concentration of current accounts and deposits of customers

As of 31 December 2022, the Bank has six customers (31 December 2021: six), whose accounts and deposits exceed 10% of equity. The total balance as of 31 December 2022 amounted to 61,682,716 thousand tenge (31 December 2021: 40,849,978 thousand tenge).

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### SHINHAN BANK KAZAKHSTAN JSC

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

### LOANS FROM BANKS

In December 2022, in accordance with Master Agreement No. 1 dated 22.12.2008 made with Shinhan Bank JSC (Seoul, Republic of Korea), the Bank obtained short-term loans:

- 10,000,000 US dollars maturing on 02.02.2023 at fixed interest rate of 4.35%; and
- 20,000,000 US dollars maturing on 27.02.2023 at fixed interest rate of 4.65%.

	31.12.2022	31.12.2021
Balance at the beginning of the year		
Receipts	13,833,000	20
Other changes	55,271	
50000000000000000000000000000000000000	13,888,271	

### 23. LOANS FROM INTERNATIONAL FINANCIAL ORGANIZATIONS

	31.12.2022	31.12.2021
Loan from EBRD	8,230,594	4,797,176
Eddi Holl Edil	8,230,594	4,797,176

In 2016, the Bank entered into 2 loan agreements with the European Bank for Reconstruction and Development:

- Loan Agreement No. 47953 dated 28.06.2016 for the support of small and medium-sized businesses in the tenge in the amount equivalent to 15,000,000 US dollars, maturing on 25.01.2023; and
- Loan Agreement No. 47954 dated 28.06.2016 for the development of 'Women in Business' project in the tenge in the amount equivalent to 5,000,000 US dollars, maturing on 25.01.2023.

Each loan agreement provides for 2 tranches. In accordance with the terms of the loan agreement, it is possible to receive each tranche in two instalments. The first tranche and the first instalment of the second tranche were received during 2017 in the tenge, the remaining portion was received in 2018.

In 2020, the Bank signed 2 more loan agreements with the European Bank for Reconstruction and Development:

- Loan Agreement No. 50791 dated 13.02.2020 for the support of small and medium-sized businesses in the tenge in the amount equivalent to 10,000,000 US dollars, with a maturity of the first tranche until 29.09.2025, second tranche - until 29.04.2027; and
- Loan Agreement No. 50792 dated 13.02.2020 for the development of 'Women in Business' project in the tenge in the amount equivalent to 5,000,000 US dollars, with a maturity date of the first tranche until 29.09.2025, second tranche - until 29.04.2027.

The first tranche was received in 2020 and the second tranche - in 2022.

In 2021, the Bank signed 1 more loan agreement with the European Bank for Reconstruction and Development:

Loan Agreement No. 52817 dated 10.12.2021 under the Green Economy Financing Facility (GEFF) program in the tenge in the amount equivalent to 5,000,000 US dollars, maturing on 24.06.2027.

The full amount was received during 2022 in the tenge.

Interest on the loan is charged at a floating rate and is paid on a quarterly basis in accordance with the terms of the agreement. At the end of the reporting period, the interest rate under the Loan Agreements dated 28.06.2016 was 19.75%, and under the Loan Agreements dated 13.02.2020 it was 20.75%, and under the Loan Agreements dated 10.12.2021 it was 22.65%.

The Bank is obliged to comply with certain financial obligations to comply with the terms of the fundraising agreements presented above. These obligations include stipulated ratios used for financial performance. The Bank did not violate any of these obligations as of 31 December 2022 and 2021.



NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

### Movements of liabilities due to financing activities

The table below shows the changes in liabilities as a result of financial activities, including changes due to cash flows and changes not related to cash flows. Liabilities due to financing activities are those liabilities the cash flows of which have been or will be classified as cash flows from financing activities in the statement of cash flows.

	31.12.2022	31.12.2021
Balance at the beginning of the year	4,797,176	6,784,218
Disposal	(2,196,758)	(1,978,105)
Receipt	5,582,600	
Other changes	47,576	(8,937)
	8,230,594	4,797,176

Other changes include interest expenses and paid interest.

### 24. OTHER LIABILITIES

	31.12.2022	31.12.2021
Liabilities on lease	296,796	302,151
Liabilities on sport transactions	138,624	1,295,185
Payables from suppliers	84,706	112,368
Banking transactions payable	34,210	19,492
Other liabilities	3,169	5,059
Total other financial liabilities	557,505	1,734,255
Settlement of taxes and other compulsory payments in budget Payables to employees	125,910 58,822	87,543
Provision for leaves	36,130	50,156
Other transit accounts	33,807	24,152
Other liabilities	- 100 Barrier 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	11,651
Total other non-financial liabilities	2,845	2,998
Total other liabilities	257,514	176,500
	815,019	1,910,755

### 25. ISSUED CAPITAL

### (a) Issued and additional paid-up capital

The authorized, issued and outstanding issued capital of the Bank consists of 1,002,872 ordinary shares (2021: 1,002,872 ordinary shares). A par value of all shares amounts to 10,000 tenge.

Holders of ordinary shares are entitled to receive dividends as they are declared, as well as they have the right to one vote per share at annual and general meetings of shareholders of the Bank.

### (b) Earnings per share

	31.12.2022	31.12.2022
Net earnings for the year	3,371,345	1 405 040
Quantity of issued ordinary shares	1,002,872	1,405,049
Earnings per share		1,002,872
Basic and diluted earnings per share, tenge	3,361.69	1,401.03

The Bank's ordinary shares are not traded in public market, however, the Bank has independently chosen to disclose information on the net earnings per share calculated in accordance with the requirements of IAS 33 Earnings per Share.

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### SHINHAN BANK KAZAKHSTAN JSC

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

Provision for revaluation of financial assets at fair value through other comprehensive income that are available for sale

Provision for revaluation of financial assets available for sale includes accumulated net change in fair value until derecognition.

### (d) Dividend

The Bank's ability to declare and pay dividends is determined in accordance with the requirements of the legislation of the Republic of Kazakhstan.

Dividend on ordinary shares is recognized as a distribution of retained earnings for the period for which it is accrued. At the time of issue of the financial statements for 2022, no dividend has been declared yet (2021: no dividend has been declared).

### RISK MANAGEMENT

Risk management underlies banking activities and is an essential element of the operating activities of the Bank. Market risk, credit risk and liquidity risk are the main risks that the Bank faces in the course of its activities.

### (a) Risk management policies and procedures

The Bank's risk management policy is aimed at identifying, analysing and managing the risks to which the Bank is exposed, at setting risk limits and related controls, as well as at continuously assessing the level of risks and their conformance to the established limits. Risk management policies and procedures are reviewed on a regular basis to reflect changes in the market environment, banking products and services offered, and emerging best practices.

The Board of Directors of the Bank is responsible for the proper functioning of the risk management control system, for managing key risks and approving risk management policies and procedures, as well as for approving major transactions.

The Management Board of the Bank is responsible for monitoring and implementing risk mitigation measures, as well as ensuring that the Bank conducts activities within established risk limits. The Management Board of the Bank is responsible for overall risk management and control of compliance with the requirements of the current legislation, as well as overseeing the application of general principles and methods for identifying, assessing, managing and reporting both financial and non-financial risks.

Credit and market risks and liquidity risk are managed and controlled by the Credit Committee and the Committee for Assets and Liabilities Management (CALM) both at the level of the portfolio as a whole and at the level of individual transactions.

Both external and internal risk factors are identified and managed within the organization. Particular attention is paid to identifying the entire list of risk factors and determining the level of sufficiency of current risk minimization procedures.

in addition to the standard analysis of credit and market risks, the Management Board of the Bank monitors financial and non-financial risks by holding regular meetings with operating units in order to obtain an expert opinion on individual management Boards.

### (b) Market risk

Market risk is the risk of changes in the fair value or future cash flows of a financial instrument due to changes in market prices. Market risk consists of foreign exchange risk, interest rate risk, as well as other price risks. Market risk arises from open positions in interest, currency and equity financial instruments that are affected by general and specific market movements and changes in the level of market price volatility.

The objective of market risk management is to manage and control that exposure to market risk does not go beyond acceptable parameters, while ensuring the optimization of the return received for the risk taken. The CALM headed by the Chairman is responsible for managing market and liquidity risks. The CALM approves market and liquidity risk limits based on recommendations from the Risk Management Department.



### SHINHAN BANK KAZAKHSTAN JSC NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

The Bank manages market risk by setting limits on the open position in relation to the amount of the portfolio for individual financial instruments, the timing of changes in interest rates, currency position, loss limits and regular monitoring of their compliance with the results to be reviewed and approved by the Management Board.

### (i) Interest rate risk

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will change due to changes in market interest rates. The Bank is exposed to the effects of fluctuations in the prevailing market interest rates on its financial position and cash flows. Such fluctuations may increase the level of interest margin, but may also reduce it, or, in the event of an unexpected change in interest rates, lead to losses.

Interest rate risk is primarily managed by monitoring changes in interest rates.

# SHINHAN BANK KAZAKHSTAN JSC NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)



Analysis of timing to review interest rates

Interest rate risk is primarily managed by monitoring changes in interest rates. Brief information regarding the timing to review the interest rates for major interest-bearing financial instruments as of 31 December 2022 can be presented as follows:

	Less than 1				More than 5		
	month	1-3 months	3-12 months	1-5 years	years	Interest-free	Total
ASSETS							
Cash and cash equivalents	68,777,089	60		100		11,676,717	80,453,806
Accounts and deposits with banks						182,812	182,812
Financial assets at fair value through other comprehensive income	***	39	34,939	935,330	03	31	970,269
Loans granted to customers	280,609	1,059,418	8,069,841	6,958,535	6,056,485	•	22,424,888
Financial assets at amortized cost	40	×	17,434,101	3,473,569	X.	*	20,907,670
	869,057,698	1,059,418	25,538,881	11,367,434	6,056,485	11,859,529	124,939,445
LIABILITIES							
Accounts and deposits of banks		•	Š¥.	ii,	9	79,509	79,509
Current accounts and deposits of customers	34,200,985	16,754,575	8,127,974	•	30	23,544,278	82,627,812
Loans from international financial institutions	343,110	5,577,912	2,309,573		9	19 26 27	8,230,594
Loans from banks	•	13,888,271	9	7	£	V	13,888,271
	34,544,095	36,220,758	10,437,547		i.	23,623,787	104,826,186
	34,513,603	(35, 161, 304)	15,101,334	11,367,434	6,056,485	(11,764,258)	20,113,259

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### NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 SHINHAN BANK KAZAKHSTAN JSC (thousand Kazakhstan tenge)

Brief information regarding the timing to review the interest rates for major interest-bearing financial instruments as of 31 December 2021 can be presented as follows:

	Less than 1 month	1-3 months	3-12 months	1-5 years	More than 5	Interest-free	Total
ASSETS							
Cash and cash equivalents	37,411,779			**		7,267,377	44,679,156
Accounts and deposits with banks		•	***	*		176,982	176,982
Financial assets at fair value through other comprehensive income			43,541	1,218,106		7	1,261,647
Loans granted to customers	165,496	681,969	8,073,155	6,139,056	5,028,654		20,088,330
Financial assets at amortized cost	356,904	776,580	1,676,500	7,012,806			9,822,790
	37,934,179	1,458,549	9,793,196	14,369,968	5,028,654	7,444,359	76,028,905
LIABILITIES							
Accounts and deposits of banks		•	×		*	798,297	798,297
Current accounts and deposits of customers	30,674,702	5,096,038	6,392,422		7	11,609,063	53,777,225
Loans from international financial institutions	1,783,838	3,013,338	3		3	8 1	4,797,176
	32,458,540	8,109,376	6,392,422	•	*	12,407,360	59,367,698
	5,475,639	(6,650,827)	3,400,774	3,400,774 14,369,968	5,028,654	(4,963,001)	16,661,207



NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

### Average effective interest rates

The following table presents average effective interest rates for interest-bearing assets and liabilities as of 31 December 2022 and 2021:

	Average et interest r	fective	Average	21 effective t rate, %
	Tenge	US dollar	Tenge	US dollar
Interest-bearing assets				
Cash and cash equivalents	15.54	3.34	9.18	0.18
Financial assets at fair value through other comprehensive income	3.42		4.37	
Loans granted to customers	16.25	4.17	13.19	4.07
Financial assets at amortized cost	12.64		6.95	
Interest-bearing liabilities				
Accounts and deposits of banks	2	40	970	
- Term deposits		*	37	
Current accounts and deposits of customers				
- Term deposits	10.97	0.56	6.62	0.39
Loans from international financial organizations	12.31		8.75	
Loans from banks		4.55		

### Analysis of sensitivity to changes in interest rates

Interest rate risk management based on interest rate review timing is complemented by sensitivity monitoring of financial assets and liabilities. The analysis of sensitivity of net income or loss and equity of the Bank (less taxes) to changes in interest rates (interest rate review risk) based on a simplified scenario of a parallel shift of yield curves by 100 basis points towards increasing or decreasing interest rates and renegotiated positions on interest-bearing assets and liabilities effective as of 31 December 2022 and 2021 can be presented as follows:

	2022		2021	
	Profit or loss	Equity	Profit or loss	Equity
100 basis point parallel shift toward decreasing rates 100 basis point parallel shift toward	(75,588)	(2,615)	(7,717)	9,680
increasing rates	75,588	(3,277)	7,717	(14,688)

The analysis of sensitivity of profit or loss and equity to changes in fair value of financial assets at fair value through other comprehensive income/available for sale due to changes in interest rates (based on positions effective as of 31 December 2022 and 2021 and a simplified scenario of a 100 basis point parallel shift of yield curves toward increasing or decreasing interest rates) can be presented as follows:

	2022		2021	(
100 basis point parallel shift toward	Profit or loss	Equity	Profit or loss	Equity
decreasing rates 100 basis point parallel shift toward	23	2,615	2	9,680
increasing rates		(3,277)	<u> </u>	(14,688)

### (ii) Foreign exchange risk

The Bank has assets and liabilities denominated in several foreign currencies.

Foreign exchange risk is the risk of a change in the fair value or future cash flows of a financial instrument due to changes in the currency exchange rates. Despite the fact that the Bank hedges its exposure to foreign exchange risk, such transactions do not match the definition of a hedging relationship in accordance with the IFRSs.

The structure of financial assets and liabilities in terms of currency as of 31 December 2022 can be represented as follows:

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### SHINHAN BANK KAZAKHSTAN JSC NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

	Tenge	US dollar	Euro	Russian	Other	Total
ASSETS		03 001101	2010	rouble	Other	Total
Cash and cash equivalents	35,896,621	44,317,367	227,559	11,998	261	80,453,806
Accounts and deposits with	ackasekane.		44.154		201	00,433,000
banks	94,908	87,904	041	5.4		182,812
Financial assets at FVTOCI	970,269			- 1	į.	970,269
Loans granted to customers	22,014,114					,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
Financial assets at amortized						22,727,000
cost	20,907,670		S-3			20,907,670
Other financial assets	54,645	146,661				201,306
Total assets	79,938,227	44,962,706	227,559	11,998	261	
LIABILITIES						
Accounts and deposits of						
banks	41,663	33,723	4,123	5.0	0	79,509
Current accounts and	1000					11,301
deposits of customers	51,306,289	31,059,071	250,028	12.424		82,627,812
Loans from international			020400000			30,000,10.12
financial organizations	8,230,594	-				8,230,594
Loans from banks		13,888,271	.c.	100		13,888,271
Other financial liabilities	491,762	65,661	82			557,505
Total liabilities	60,070,308	45,046,726	254,233	12,424		
Net position	19,867,919	(84,020)	(26,674)	(426)	261	19,757,060

The structure of financial assets and liabilities in terms of currency as of 31 December 2022 can be represented as follows:

				Russian		
	Tenge	US dollar	Euro	rouble	Other	Total
ASSETS	1000 100 CT-07070000	CONTRACTOR OF THE PARTY OF THE	1000000000	A = 1011 ( m A m)		
Cash and cash equivalents	28,102,960	16,481,856	50,393	43,514	433	44,679,156
Accounts and deposits with banks	94,950	82,032	2	-		176,982
Financial assets at FVTOCI	1,261,647					
Loans granted to customers	19,727,152		2	20		일 이번 프랑이 바이다 되었다.
Financial assets at amortized	70.800.000					SIGNATURE
cost	9,822,790	1	2	43		9,822,790
Other financial assets	448,798	863,266		70		1,312,064
Total assets	59,458,297	17,788,332	50,393	43,514	433	77,340,969
LIABILITIES						
Accounts and deposits of						
banks	648,735	146,814	2,748	973	125	798,297
Current accounts and						100,000
deposits of customers	36,863,263	16,783,095	119,999	5,868		53,772,225
Loans from international						
financial organizations	4,797,176				-	4,797,176
Other financial liabilities	1,201,596	532,578	81	-	17	1,734,255
Total liabilities	43,510,770	17,462,487	122,828	5,868		61,101,953
Net position	15,947,527	325,845	(72,435)	37,646	433	16,239,016
	3 - 3					

The impact on pre-tax profit and equity based on the value of financial assets is calculated using exchange rate volatility analysis. As of 31 December 2022 and 31 December 2021, according to the management of the Bank, the possible movement of the currency rate is 15%.

A depreciation of the tenge as shown below against the currencies shown as of 31 December 2022 and 2021 would increase (decrease) equity and profit or loss by the amounts shown below. This analytical



NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

information is presented less tax and is based on fluctuations in currency exchange rates, which the Bank considered as reasonably possible at the end of the reporting period. The analysis was carried out on the assumption that all other variables, in particular interest rates, remain unchanged.

	202	2	2021	
	Profit or loss	Equity	Profit or loss	Equity
15% increase in US dollar/tenge rate	(10,082)	(10,082)	39,101	39,101
15% increase in Euro/tenge rate	(3,201)	(3,201)	(8,692)	(8,692)
15% increase in Russian rouble/tenge rate	(51)	(51)	4,518	4,518

### (c) Credit risk

Credit risk is the risk of financial loss arising from a default on obligations by a borrower or counterparty of the Bank. The Bank manages credit risk (on recognized financial assets and unrecognized contractual liabilities) through the application of approved policies and procedures, including requirements for setting and keeping the credit risk concentration limits, as well as through the establishment of a Credit Committee, whose functions include active monitoring of credit risk. The credit policy is reviewed and approved by the Board of Directors.

The credit policy establishes:

- procedures for consideration and approval of credit applications;
- methods for assessing the creditworthiness of borrowers (corporate customers and individuals);
- methods for assessing the creditworthiness of counterparties;
- methods for assessing the proposed collateral;
- requirements for credit documentation; and
- procedures for ongoing monitoring of loans and other products bearing credit risk.

Loan applications from corporate customers are drafted by the respective to customer account managers and then passed for consideration by the Lending Division, which is responsible for the portfolio of loans granted to legal entities. The reports of analysts of this Division are based on a structural analysis of the business and financial position of a borrower. Applications and reports are then independently reviewed by the Risk Management Department, which issues the second opinion; at the same time, the proper satisfaction of the requirements of the credit policy is checked. The Credit Committee approves loan applications based on documents provided by the Lending Division, Integrated Security Department, Collateral Valuation Department, Legal and Risk Management Departments.

The Bank constantly monitors the status of individual loans and reassesses the solvency of its borrowers on a regular basis. Reassessment procedures are based on an analysis of the borrower's financial statements at the latest reporting date or other information provided by the borrower itself or otherwise obtained by the Bank. At the same time, the decision to grant each loan is made by the Credit Committee after all the necessary procedures have been completed, which in turn allows controlling the entire credit process with a small number of incoming applications.

In addition to analysing individual borrowers, the Risk Management Department assesses the loan portfolio as a whole in terms of concentration of loans and market risks.

The maximum level of credit risk is generally reflected in the carrying amount of financial assets in the statement of financial position and in the amount of unrecognized contractual liabilities. The ability to offset assets and liabilities is not essential to minimize potential credit risk.

Organizations in the banking sector are generally exposed to credit risk arising from financial assets and contingent liabilities. The Bank's credit risk is concentrated in the Republic of Kazakhstan. The degree of credit risk is subject to constant monitoring in order to ensure compliance with credit limits and creditworthiness in accordance with the risk management policy approved by the Bank.

The maximum level of exposure to credit risk in relation to financial assets at the reporting date can be presented as follows:



### NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

	31.12.2022	31.12.2021
ASSETS	80,453,806	44,679,156
Cash and cash equivalents	182,812	176,982
Accounts and deposits with banks	970,269	1,261,647
Financial assets at fair value through other comprehensive income	22,424,888	20,088,330
Loans granted to customers	20,907,670	9,822,790
Financial assets at amortized cost	201,306	1,312,064
Other financial assets  Total maximum exposure to credit risk	125,140,751	77,340,969

31 December 2022	Stage 1 On a group basis	Stage 2 On a group basis	Stage 3 On a group basis	Stage 3 Individually	Total
Cash and cash equivalents	80,453,806	59	7		80,453,806
Accounts and deposits with	182,812	4.1	23	<u>2</u> 2	182,812
banks	970,269			-0	970,269
Financial assets at FVTOCI Loans granted to customers	19,241,070	928,342	115,206	2,140,270	22,424,888
Financial assets at amortized cost	20,907,670	¥35		30	20,907,670
Other financial assets	201,306	***			201,306
Total assets	121,956,933	928,342	115,206	2,140,270	125,140,751

31 December 2021	Stage 1 On a group basis	Stage 2 On a group basis	Stage 3 On a group basis	Stage 3 Individually	Total
Cash and cash equivalents	44,679,156				44,179,156
Accounts and deposits with banks	176,982	-			176,982
Financial assets at FVTOCI	1,261,647	- 23		*	1,261,647
Loans granted to customers		1,566,977	12,514	416,297	20,088,330
Financial assets at amortized cost	9,822,790			3	9,822,790
Other financial assets	1,312,064				1,312,064
Total assets	75,345,181	1,566,977	12,514	416,297	77,340,969

An analysis of collateral on loans granted to customers and the concentration of credit risk on loans to customers is presented in Note 15.

The maximum exposure to credit risk for unrecognized contractual liabilities at the reporting date is presented in Note 26.

As of 31 December 2022, the Bank has no debtors (31 December 2021; none) whose exposure to credit risk exceeds 10% of the maximum exposure to credit risk.

### Significant increase in credit risk

The Bank monitors all of the financial assets that qualify for impairment requirements for significant increases in credit risk since initial recognition. If a significant increase in credit risk is detected, the Bank calculates the amount of an allowance based on the amount of credit losses expected during the entire loan term and not just the next 12 months.

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### SHINHAN BANK KAZAKHSTAN JSC

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

The Bank uses estimates of credit risk as the main input in determining the timing structure of the probability of default for exposures. The Bank collects performance and default information on credit exposures analysed by jurisdiction or region, as well as by product type and borrower, as well as by credit risk classification. The information used is internal and external depending on the portfolio being assessed.

The Bank uses various criteria to determine whether the credit risk per portfolio of assets has increased significantly. Both quantitative and qualitative changes in the probability of default are used as criteria.

For loans granted that are measured collectively, a significant increase in credit risk is determined based on the increase in the probability of default over the entire loan term after initial recognition, using certain thresholds for segmented homogeneous portfolios and for loans overdue more than 30 days after initial recognition. For loans that are measured on an individual basis, additionally in case of a decrease in the external / internal credit rating by 2 (two) levels (presence of restructuring in case of deterioration of the financial condition for classification in Stage 3), the expert opinions of the Bank's specialists are based on changes in qualitative and quantitative indicators of a borrower, significant deterioration in collateral and other objective evidence of significant financial difficulties since initial recognition.

The third stage is determined for loans measured on a collective basis with an overdue debt period exceeding 60-90 days, for loans measured on an individual basis with an overdue over 60 days, restructuring associated with a deterioration in the financial condition, deterioration of the internal credit rating and expert opinion of the Bank's specialists.

The Bank's management believes that certain financial instruments with low credit risk did not have a significant increase in credit risk at the reporting date by applying this policy to financial instruments issued only to sovereign and financial institutions. A financial instrument is assumed to have a low credit risk when the external credit rating is equivalent to the definition of an 'investment grade' by the international rating agencies.

The Bank has implemented monitoring procedures to ensure that the criteria used to determine a significant increase in credit are effective, meaning that a significant increase in credit risk is identified prior to a risk default or when an asset becomes 30 days past due.

Provision of forward-looking information

The Bank uses forward-looking information, which is available without undue cost or effort, when estimating significant increase in credit risk, as well as when estimating expected credit losses.

The inclusion of forward-looking elements reflects the Bank's expectations. The Bank considers scenarios the number of which depends on the assessment of the likelihood of implementation, the significance of this scenario, changing circumstances and the macroeconomic environment.

The purpose of using scenarios is to model the non-linear impact of macroeconomic factors on expected credit losses.

The Bank identified and documented the key indicators affecting portfolios of financial instruments and, using statistical analysis of historical data, assessed the relationship between macroeconomic variables and credit risk and credit loss.

### (d) Liquidity risk

Liquidity risk is the risk that the Bank may encounter difficulty in raising cash to settle its liabilities. Liquidity risk arises when maturities of assets and liabilities do not match. The matching and/or controlled mismatching of the maturities and interest rates of assets and liabilities is fundamental to liquidity risk management. Due to the variety of transactions settled and related uncertainty, the full matching of the maturities of assets and liabilities is not a common practice for financial institutions, which makes it possible to increase the return on transactions, while increasing the risk of losses.

The Bank maintains the necessary level of liquidity in order to ensure the constant availability of cash necessary to settle all liabilities as they fall due. The liquidity management policy is reviewed and approved by the Board of Directors. The Bank strives to actively maintain a diversified and stable structure of funding sources consisting of long-term loans from international financial organizations, short-term loans from other banks, deposits of major corporate customers and individuals, as well as a diversified portfolio of highly liquid assets to enable the Bank to respond quickly without sudden fluctuations to unforeseen liquidity requirements.



NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

The section of the corporate risk management policy, which relates to liquidity risk management, consists of:

- forecasting the cash flows in the context of the main currencies and the calculation associated with these cash flows of the required level of liquid assets;
- maintaining a diversified structure of funding sources;
- management of the concentration and structure of borrowed funds;
- development of plans to raise funds using borrowed funds;
- maintaining a portfolio of highly liquid assets that can be freely sold as a protective measure in case of cash liquidity gap;
- developing reserve plans to maintain liquidity and set level of financing; and
- exercising control over the conformance of liquidity indicators to the legally established standards.

The Treasury receives information from the divisions on the liquidity structure of their financial assets and liabilities and on forecasting the cash flows expected from the planned future business.

The Treasury then forms an appropriate portfolio of current liquid assets consisting primarily of shortterm liquid securities held for trade, deposits placed with banks, and other interbank products, in order to provide the necessary level of liquidity for the Bank as a whole.

The Treasury monitors the liquidity position on a daily basis and carries out 'stress tests' on a regular basis taking into account a variety of possible market scenarios under both normal and adverse conditions. Under normal market conditions, liquidity reports are provided to the top management on a weekly basis. Decisions on liquidity management policy are made by the CALM and executed by the Treasury.

The following tables show the undiscounted cash flows for financial assets, financial liabilities and contingent credit liabilities at the earliest contractual maturity date. The total receipts and disposals of cash flows shown in these tables are the contractual undiscounted cash flows of financial assets, liabilities or contingent credit liabilities. For issued financial guarantee contracts, the maximum amount of guarantees relates to the earliest period in which the guarantee can be used.



# SHINHAN BANK KAZAKHSTAN JSC NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

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Analysis of financial liabilities in terms of maturity as of 31 December 2022 can be presented as follows:

	On-demand and less than 1 month	1-3 months	nd and months 3-6 months 6-12 months	6-12 months	More than 1 year	Total disposal of Carrying cash flows amount	Carrying
Non-derivative financial liabilities							
Accounts and deposits of banks	79,509	2		10		79,509	79,509
Current accounts and deposits of customers	57,684,704	18,160,320	4,978,672	3,303,641	26,000	84,183,337	82,627,812
Loans from international financial organizations	259,952	293,817	289,524	561,603	7,547,744	8,952,640	8,230,594
Loans from banks		13,888,271			•	13,888,271	13,888,271
Other financial liabilities	260,596	18,935	19,053	38,114	220,807	557,505	557,505
Total liabilities	58,284,760	58,284,760 32,361,343	5,287,249	3,903,358	7,824,551	107,661,262	107,661,262 105,383,690
Contingent credit liabilities	3,575,611	<b>:</b>				3,575,611	3,575,611

Analysis of financial liabilities in terms of maturity as of 31 December 2021 can be presented as follows:

	On-demand and less than 1 month	1-3 months	3-6 months	3-6 months 6-12 months	More than 1 year	Total disposal of cash flows	Carrying
Non-derivative financial liabilities							
Accounts and deposits of banks	798,297			*		798,297	798,297
Current accounts and deposits of customers	42,466,239	5,187,240	1,561,121	4,931,035	9,713	54,155,348	53,777,225
Loans from international financial organizations	531,641	71.903	666.048	1.070.514	3,192,791	5.532.897	4.797.176
Other financial liabilities	1,434,911	14,367	14,628	172,62	241,078	1,734,255	1,734,255
Total liabilities	45,231,088	5,273,510	2,241,797	6,030,820	3,443,582	62,220,797	61,101,953
Contingent credit liabilities	2,248,488					2,248,488	2,248,488

In accordance with the legislation of the Republic of Kazakhstan, depositors have the right to withdraw their term deposits from the Bank at any time, while in most cases they lose the right to receive accrued interest income. These deposits were presented based on the terms of their payment established in the agreements. However, the management believes that regardless of the existence of an early withdrawal option and the fact that a significant portion of deposits are demand deposits, the diversification of these accounts and deposits by the number and types of depositors and the Bank's past experience are indications that these accounts represent a long-term and stable source of financing.



### SHINHAN BANK KAZAKHSTAN JSC NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

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Для отчётов The management expects that cash flows in respect of certain financial assets and liabilities may differ from those specified in the contracts, either because the management is authorized to manage cash flows or because past experience indicates that the timing of cash flows of these financial assets and liabilities may differ from the terms set in the contracts.

The table provides analysis in terms of maturities of amounts recognized in the statement of financial position as of 31 December 2022:

	On-demand and less than 1 month	1-3 months	3-12 months	1-5 years	More than 5 N years	No maturity date	Overdue	Total
Non-derivative assets								1 Sec. 2010
Cash and cash equivalents	80,453,806	*	•	**	E		10	80,453,806
Accounts and deposits with banks	***	453	182,813				633	182,813
Financial assets at FVTPL		•	34,939	935,330	7.		•	970,269
Loans granted to customers	340,885	1,059,418	8,075,542	6,798,530	6,056,485	80	94,028	22,424,888
Financial assets at amortized cost	•	•	17,434,101	3,473,569			24	20,907,670
Non-current assets held for sale	•	155,691			Œ.	•	33	155,691
Property, plant and equipment and intangible assets	**	79	79	38	28	411,305	136	411,305
Current income tax		·	73,707		*		*	73,707
Deferred income tax		*		44,972	10	*	***	44,972
Other assets	138,907	214	145,739	1,822			•	286,682
Total assets	80,933,598	1,215,323	1,215,323 25,946,840 11,254,223	11,254,223	6,056,485	411,305	94,028	125,911,802
Non-derivative financial liabilities								
Accounts and deposits of banks	605'62	7	30	*	(3)	4	(*)	79,509
Current accounts and deposits of customers	57,684,705	16,754,575	8,132,532	26,000	(6)	٠	i i	82,627,812
Loans from international financial organizations	388,775	230,816	692,449	6,918,554	3.	*	36	8,230,594
Loans from banks	•	13,888,271			Ü	*	*	13,888,271
Other liabilities	392,200	18,935	183,077	220,807	100		•	815,019
Total liabilities	58,545,189		30,892,597 9,008,058 7,195,361	7,195,361	*			105,641,204
Net position	22,388,410	22,388,410 (29,677,274) 16,938,783 4,058,862	16,938,783	4,058,862	6,056,485	411,305	94,028	20,270,598



# SHINHAN BANK KAZAKHSTAN JSC. NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

The table provides analysis in terms of maturities of amounts recognized in the statement of financial position as of 31 December 2021:

	On-demand and less than 1 month	1-3 months	3-12 months	1-5 years	More than 5 No maturity years date	No maturity date	Overdue	Total
Non-derivative assets								
Cash and cash equivalents	44,679,156					ः		44,679,156
Accounts and deposits with banks	101	120	176,982	•	**	·	*	176,982
Financial assets at PVTPL		104	43,541	1,218,106	7.5	1	ii.	1,261,647
Loans granted to customers	210,200	101,970	8,003,091	6,139,056	5,027,512	4	28,764	20,088,330
Financial assets at amortized cost	356,904	776,580	1,676,500	7,012,806	#) (#		***	9,822,790
Non-current assets held for sale	£	155,691	*		٠			155,691
Property, plant and equipment and intangible assets	ï	,			93	453,535	)(**)	453,535
Deferred income tax		٠		43,493		4		43,493
Other assets	1,295,600	•	166,997	252	*	4		1,462,849
Total assets	45,641,860	1,611,978	10,067,111	1,611,978 10,067,111 14,413,713	5,027,512	453,535	28,764	78,144,473
Non-derivative financial liabilities	The state of the s							
Accounts and deposits of banks	798,297	9	100	20	63	E)		798,297
Current accounts and deposits of customers	42,174,290	5,152,388	6,435,834	9,713	6	P	58	53,772,225
Loans from international financial organizations	531,369	•	1,462,661	2,803,146	167		5	4,797,176
Other liabilities	1,611,411	14,367	43,899	241,078	53	7		1,910,755
Total liabilities	45,115,367	5,166,755	5,166,755 7,942,394	3,053,937	28	•	,	61,278,453
Net position	1,426,493	(3,554,777)	2,124,717	(3,554,777) 2,124,717 11,359,776 5,027,512	5,027,512	453,535	28,764	28,764 16,866,020





NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022

thousand Kazakhstan tenge)

### CAPITAL MANAGEMENT

The RK NB sets and monitors compliance with the Bank's capital requirements.

The Bank attributes to equity the items that are defined in accordance with the legislation as items constituting the capital of credit organizations. As of 31 December 2022, the minimum level of Tier 1 capital to the value of risk-weighted assets, contingent liabilities, operating and market risks is 0.075 (31 December 2021: 0.075), and the minimum level of total capital to the total of risk-weighted assets, contingent liabilities, operating and market risks is 0.10 (31 December 2021: 0.10).

As of 31 December 2022 and 31 December 2021, the Bank met all regulatory capital requirements, with Tier 1 capital to risk-weighted assets, contingent liabilities, operating and market risks, being 0.893 as of 31 December 2022 (31 December 2021: 0.748) and the level of total equity to risk-weighted assets, contingent liabilities, operating and market risks being 0.893 (31 December 2021: 0.748).

### 28. CONTINGENT CREDIT LIABILITIES

### (a) Contingent credit liabilities

The Bank issues bank guarantees and opens letters of credit in order to ensure the fulfilment of the obligations of its customers to third parties. These agreements fix liability limits and, as a rule, are valid for up to five years.

The Bank applies the same risk management policies and procedures in issuing financial guarantees, contingent credit liabilities and letters of credit as it does in granting loans to customers.

As of 31 December 2022, the Bank had outstanding contractual contingent liabilities in respect of the provision of credit facilities in the amount of 3,545,348 thousand tenge (31 December 2021: 2,168,232 thousand tenge) and issued guarantees and letters of credit in the amount of 30,263 thousand tenge (31 December 2021: 80,256 thousand tenge).

### (b) Pending litigations

The management is not aware of any material actual or pending litigations, as well as potential claims that may be brought against the Bank.

### (c) Insurance

The market of insurance services in the Republic of Kazakhstan is at the stage of development, therefore, many forms of insurance coverage used in other countries are not yet available in the Republic of Kazakhstan. The Bank did not maintain full insurance of buildings and equipment, suspension of business or in relation to the liability of third parties for property or environmental damage caused as a result of the use of the Bank's property.

The Bank concluded the agreement of comprehensive insurance of banking risks against electronic and computer crimes. The insurer is Nomad Insurance IC JSC. The agreement is valid for 12 months from the date of signing.

Until the Bank adequately insures its activities, there is a risk that losses incurred and or loss of certain assets may have a material adverse effect on the activities and financial position of the Bank.

### (d) Tax liabilities

The tax system of Kazakhstan is relatively new and it is characterized by frequent changes in legislation, official clarifications and court decisions that are often unclear and contradictory, which allows for their ambiguous interpretation by various tax authorities, including opinions regarding the treatment of income, expenses and other items of the financial statements in accordance with IFRSs. Checks and investigations regarding the correctness of tax assessment are carried out by regulatory authorities of different levels, which have the right to impose large penalties and charge interest. The correctness of tax assessment in the reporting period can be verified within the next five calendar years, however, under certain circumstances, this period may be extended.

These circumstances may lead to the fact that tax risks in Kazakhstan will be much higher than in other countries. Management believes that tax liabilities have been fully reflected in these financial statements based on management's interpretation of applicable tax laws, official comments on regulatory documents and decisions of judicial authorities. However, given the fact that interpretations

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### SHINHAN BANK KAZAKHSTAN JSC

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

of tax laws by various regulatory authorities may differ from opinion of the Bank's management, if enforcement action is taken by the regulatory authorities, the impact on the Bank's financial statements could be material.

### 29. RELATED PARTY TRANSACTIONS

### (a) Controlling relations

The Bank's parent company is Shinhan Bank JSC (Seoul, Republic of Korea). The parent company of the Bank prepares the financial statements available to external users.

The Bank's ultimate parent company is Shinhan Financial Group Co. Ltd, which is authorized to direct at its own discretion and in its own interests the activities of the Bank.

### (b) Transactions with members of the Board of Directors and the Management Board

The total remuneration included in 'Personnel Expenses' for the years ended 31 December 2022 and 2021 can be presented as follows:

	2022	2021
Board of Directors	7,864	7,000
Management Board	321,156	319,714
	329,020	326,714

As of 31 December 2022 and 2021, account balances and average interest rates on transactions with members of the Board of Directors and Management Board amounted to:

Statement of financial position	2022	Average interest rate,	%	2021	Average interest rate, %
Other assets	1,442		*	1,053	2 89.0
Current accounts and deposits	(58,915)	1.2	26	(40, 196)	3.58
Other liabilities	(42,493)	009	•	(25,887)	

The amounts included in profit or loss on transactions with members of the Board of Directors and the Management Board for the year ended 31 December may be presented as follows:

Statement of profit or loss and other comprehensive income	2022	2021
Foreign exchange gains /(losses)	1,014	463
Fee income/(expenses)	311	301
Interest expenses	766	1,052
Other general and administrative expenses	639	348

### (c) Transactions with other related parties

As of 31 December 2022 and 2021, account balances and the corresponding average interest rates, as well as the corresponding profit or loss on transactions with other related parties for the year then ended, amounted to:

	Pare	nt bank	Other re	lated parties
Statement of financial position	2022	Average Interest rate, %	2022	Average interest rate,%
ASSETS Cash and cash equivalents				
- Euro - other currency			112,537 261	
Loans granted to customers - tenge		€3	1,476,161	14.96
Other assets - tenge		\$8		



NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

LIABILITIES				
Accounts and deposits of banks				
- tenge	41,663		*	
- US dollar	33,723			
- Euro	4,123		9	
Current accounts and deposits of customers				
- tenge	(*)		445,523	5.9
- US dollar			26,678	0.5
Loans from banks				
- US dollar	13,888,271	4.55	*	,
Other liabilities				
- tenge	25,260		112	
- US dollar	60,479		4.7	
Items not recognized in the statement of financial position				
Received guarantees*	3,816,385	2	1,500,000	
Credit facilities	*	-	100,000,000	

	Par	rent bank	Other re	elated parties
Statement of profit or loss and other comprehensive income	2022	Average interest rate, %	2022	Average interest rate, %
Foreign exchange gains	7,208	14	2,890	
Interest income		· ·	182,592	*
Interest expenses	8,871	68	27,870	*
Fee income Fee expenses	3,980 195,451	- 1	5,864 5,485	
Other general and administrative expenses Other operating income/(expenses), net	78,584			

<sup>&</sup>quot;Guarantee received from other related parties includes tenge guarantees issued by a company from the group of Shinhan Financial Group Co. Ltd, on loans granted to its subsidiary in Kazakhstan. Guarantees are interest-free, guarantees expire on 23 August 2024 and 22 March 2024.

	Par	ent bank	Other re	elated parties
120000 VANDARY DAVI. 1,000		Average	- 100 Sept.	Average interest
Statement of financial position	2021	interest rate, %	2021	rate, %
ASSETS				
Cash and cash equivalents - Euro		8	20,656	15
<ul> <li>other currency</li> </ul>	*	8	433	19
Loans granted to customers - tenge	93	81	1,202,391	10.71
Other assets - tenge	2	2	12	2000
LIABILITIES				
Accounts and deposits of banks				
- tenge	648,735	.50	- 62	25
- US dollar	146,814	- 23	- 2	2
- Euro	2,748	<b>83</b>		- 28
Current accounts and deposits of				75744
customers			307,509	5.77



NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

- tenge	2	¥.	533	0.82
- US dollar		75	7.0	
Other liabilities				
- tenge			74	
- US dollar	108,509		*	18
Items not recognized in the staten financial position	ment of			
Received guarantees*	3,788,620		1,200,000	774

	Par	ent bank	Other re	elated parties
Statement of profit or loss and other comprehensive income	2021	Average interest rate, %	2021	Average interest rate, %
Foreign exchange gains	133	•	1,267	(7
Interest income			128,794	
Interest expenses	2		12,757	14
Fee income Fee expenses	4,361 134,594		1,916 4,753	
Other general and administrative expenses	135,576			107
Other operating income (expenses), net			- 0	114

<sup>\*</sup>Guarantee received from other related parties includes tenge guarantees issued by a company from the group of Shinhan Financial Group Co. Ltd, on loans granted to its subsidiary in Kazakhstan. Guarantees are interest-free, guarantees expire on 27 May 2022 and 26 August 2022.

# SHINHAN BANK KAZAKHSTAN JSC NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

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## FINANCIAL ASSETS AND LIABILITIES: FAIR VALUE AND ACCOUNTING CLASSIFICATION 30

## (a) Accounting classification and fair value

The following table provides carrying amount and fair value of financial assets and liabilities as of 31 December 2022:

	At amortized cost	Payables and receivables	At fair value through other comprehensive income	Other at amortized cost	Total carrying amount	Fair value
Financial assets						
Cash and cash equivalents	70	- 80,453,806		×.	80,453,806	80,453,806
Accounts and deposits with banks		- 182,812		6	182,812	182,812
Financial assets at fair value through other comprehensive income	3 10		970,269		970,269	970,269
Loans granted to customers						
- corporate customers		- 13,728,483	20		13,728,483	13,728,483
· various customers	72	8,696,405	823	**	8,696,405	8,696,405
Financial assets at amortized cost	20,907,670	2	57	6	20,907,670	19,986,943
Other financial assets		201,306		570 <b>1</b>	201,306	201,306
	20,907,670	20,907,670 103,262,812	970,269		125,140,751	126,425,986
Financial liabilities			ē	3		
Accounts and deposits of banks		8	200	79,509	79,509	79,509
Current accounts and deposits of customers	•	9		82,627,812	82,627,812	82,627,812
Loans from international financial organizations		11/2		8,230,594	8,230,594	8,230,594
Loans from banks		•	9	13,888,271	13,888,271	13,888,271
Other financial liabilities		557,305		200	557,505	557,505
		557,305		104,826,386	105,383,691	105,383,691

### SHINHAN BANK KAZAKHSTAN JSC NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022

NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

The following table provides carrying amount and fair value of financial assets and liabilities as of 31 December 2021:

	At amortized cost	Payables and receivables	At fair value through other comprehensive income	Other at amortized cost	Total carrying amount	Fair value
Financial assets						
Cash and cash equivalents		44,679,156		35	44,679,156	44,679,156
Accounts and deposits with banks		176,982	_		176,982	176,982
Financial assets at fair value through other comprehensive income			1,261,647		1,261,647	1,261,647
Loans granted to customers						
· corporate customers		. 12,753,513		9 <u>1</u>	12,753,513	12,084,987
- various customers		7,334,817		**	7,334,817	7,470,691
Financial assets at amortized cost	9,822,790	_		# # T	9,822,790	9,405,494
Other financial assets		1,312,064			1,312,064	1,312,064
	9,822,790	9,822,790 66,256,532	1,261,647		77,340,969	76,391,021
Financial liabilities	ņš					
Accounts and deposits of banks				798,297	798,297	798,297
Current accounts and deposits of customers		-	200	53,777,225	53,772,225	53,772,225
Loans from international financial organizations		2		4,797,176	4,797,176	4,797,176
Other financial liabilities		1,734,160		. 95	1,734,255	1,734,255
		1,734,160		. 59,367,793	61,101,435	61,101,953





### SHINHAN BANK KAZAKHSTAN JSC NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

The fair value measurement aims to determine the price that would be received from sale of an asset or paid to transfer liabilities in an organized market transaction between the market players at the measurement date. However, given the uncertainty and the use of subjective judgment, fair value should not be interpreted as realizable as part of an immediate sale of assets or a transfer of liabilities.

The fair value of financial assets and financial liabilities traded in active market is based on market quotations or dealer prices. The Bank determines the fair value of all other financial instruments of the Bank using the other valuation methods.

The valuation methods include models for estimating net present value and discounting cash flows, comparing them with similar instruments for which market quotations are known. Judgments and data used for estimating include risk-free and underlying interest rates, credit spreads and other adjustments used to estimate discount rates, share and bond quotations, foreign exchange rates, stock indices, as well as expected price fluctuations and their comparison. The valuation methods are aimed at determining the fair value, which reflects the value of a financial instrument at the reporting date, which would be determined by independent market players.

The management used an assumption at a discount rate of 17.80% and 18.82% (2021: 13.68% and 13.87%) to discount future cash flows from measurement of the fair value of tenge loans granted to corporate customers and loans granted to various customers, respectively, and 5.20% (2021: 5.20%) to discount future cash flows from measurement of the fair value of US dollar loans granted to corporate customers.

### (b) Fair value hierarchy

The Bank measures fair value using the following fair value hierarchy taking into account the materiality of the data used in making these measurements.

- Level 1: active market quotations (unadjusted) for identical financial instruments.
- Level 2: Data, other than Level 1 quotations, available either directly (i.e. quotations) or indirectly (i.e. data derived from quotations). This category includes instruments measured using: market quotations in active markets for identical instruments, market quotations for identical instruments in markets not considered to be active, or other valuation methods, all of whose data are directly or indirectly based on observable inputs.
- Level 3: data that is not available. This category includes instruments measured using information
  not based on observable inputs, where such unobservable inputs have a significant impact on
  measurement of an instrument. This category includes instruments measured based on quotations for
  identical instruments and require the use of significant unobservable adjustments or judgments to reflect
  a difference between the instruments.

The Bank has a control system in relation to the fair value measurement. This system includes the Risk Management Department, which is independent from the management of the front office and reports to the Chief Financial Officer, and which is responsible for the independent verification of the trading and investment performance, as well as all material fair value measurements. Special control mechanisms include:

- · verification of observable quotations;
- recalculation according to valuation models;
- process of verification and approval of new models and changes to models with the participation of the Risk Management Department;
- quarterly validation and back-testing of the model against observable market transactions;
- · analysis and study of significant daily changes in estimates; and
- review by the Management Board of significant unobservable data, valuation adjustments and significant changes in the measurement of fair value of the instruments attributable to Level 3 as opposed to the previous month.

When using third party information, including information about prices and market quotations of brokers, to measure a fair value, the Credit Products Control Department evaluates and documents confirmations received from third parties in order to confirm the conclusion that such measurements meet the requirements of IFRSs, including:



NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

- confirmation that information about prices or market quotations of brokers is approved by the Bank for use in pricing the financial instruments;
- an understanding of how a fair value is measured to the extent that it represents actual market transactions;
- cases where quotations for identical instruments are used to measure a fair value, determining how those quotations have been adjusted to reflect the characteristics of the instrument being measured; and
- cases of using a number of quotations for identical financial instruments, determining how a fair value is measured using these quotations.

Significant issues related to the measurement are brought to the attention of the Management Board.

The table below provides an analysis of financial instruments reported at fair value as of 31 December 2022 and 2021, by levels of the fair value hierarchy. The amounts are based on the amounts shown in the statement of financial position.

	Level 2	
	31.12.2022	31.12.2021
Financial assets at fair value through other comprehensive income	F	
- debt securities	970,269	1,261,647

The tables below provide an analysis of the fair value of financial instruments not measured at fair value as of 31 December 2022 and 2021, by levels of the fair value hierarchy:

2022	Level 2	Level 3	Fair value	Carrying amount
Financial assets				
Accounts and deposits with banks	182,812		182,812	182,812
Loans granted to customers	24,630,850	9	24,630,850	22,424,888
Financial assets at amortized cost	19,986,943	- 2	19,986,94	20,907,670
Other financial assets	201,306			
	45,001,911		45,001,91	1 43,716,676
Financial liabilities	S/2			
Accounts and deposits of banks	79,509		79,50	9 79,509
Current accounts and deposits of customers	82,627,812		82,627,81	2 82,627,812
Loans from international financial organizations	8,230,594		8,230,59	4 8,230,594
Loans from banks	13,888,271		13,888,27	1 13,888,271
Other financial liabilities	557,505		557,50	5 557,505
The second secon	105,383,691		105,383,69	1 105,383,691
2021	Level 2	Level 3	Fair value	Carrying amount
Financial assets	18			
Accounts and deposits with banks	176,982		176,98	2 176,982
Loans granted to customers	19,555,678	3	19,555,67	8 20,088,330
Financial assets at amortized cost	9,405,494	8	9,405,49	4 9,822,790
Other financial assets	1,312,064		1,312,06	4 1,312,064
	30,450,218		30,450,21	8 31,400,166
Financial liabilities				
Accounts and deposits of banks	798,297		798,29	7 798,297
				60



NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 December 2022 (thousand Kazakhstan tenge)

2021	Level 2	Level 3	Fair value	Carrying amount
Current accounts and deposits of customers	53,772,225	6	53,772,22	5 53,772,225
Loans from international financial organizations	4,797,176		4,797,17	6 4,797,176
Other financial liabilities	1,734,255		1,734,25	5 1,734,255
	61,101,953		61,101,95	3 61,101,953

Level 1: Cash and cash equivalents as of 31.12.2022 amounted to 80,453,806 thousand tenge (31.12.2021 - 44,679,156 thousand tenge).

### 31. EVENTS AFTER THE BALANCE SHEET DATE

There are no other events at the Bank that occurred prior to the date of approval of the financial statements that would require adjustment or disclosure in the notes to the financial statements.